

5-17-2011

A Strategic Plan for Transitioning to a Healthcare Knowledge Services Center in New England (poster)

H. Mark Goldstein
University of Massachusetts Medical School

Margaret H. Coletti
Beth Israel Deaconess Medical Center

Follow this and additional works at: <http://escholarship.umassmed.edu/ner>

 Part of the [Library and Information Science Commons](#), and the [Public Health Commons](#)



This work is licensed under a [Creative Commons Attribution-Noncommercial-Share Alike 3.0 License](#).

Repository Citation

Goldstein, H. Mark and Coletti, Margaret H., "A Strategic Plan for Transitioning to a Healthcare Knowledge Services Center in New England (poster)" (2011). *National Network of Libraries of Medicine New England Region (NNLM NER) Repository*. 3.
<http://escholarship.umassmed.edu/ner/3>

This material is brought to you by eScholarship@UMMS. It has been accepted for inclusion in National Network of Libraries of Medicine New England Region (NNLM NER) Repository by an authorized administrator of eScholarship@UMMS. For more information, please contact Lisa.Palmer@umassmed.edu.

A Strategic Plan for Transitioning to a Healthcare Knowledge Services Center in New England

Mark Goldstein, MSLIS, AHIP & Margo Coletti, AMLS, AHIP

Phase One Work Products

- ✓ HKSC Template
- ✓ KM Webinars
- ✓ KM Day Event
- ✓ KM Pilot Guidebook
(under development)

Comments from KM Day attendees:

"Most helpful is that all this information has given me hope that it is possible for us to transform, and that we can take an active part rather than passively sit by watching the world change around us."

"Practical ideas [were shared] on how we can negotiate our part in the future of libraries. This is the first time I have felt hopeful about this."

5-year, 3-phase project:

- Phase 1: Development
- Phase 2: Implementation
- Phase 3: Evaluation

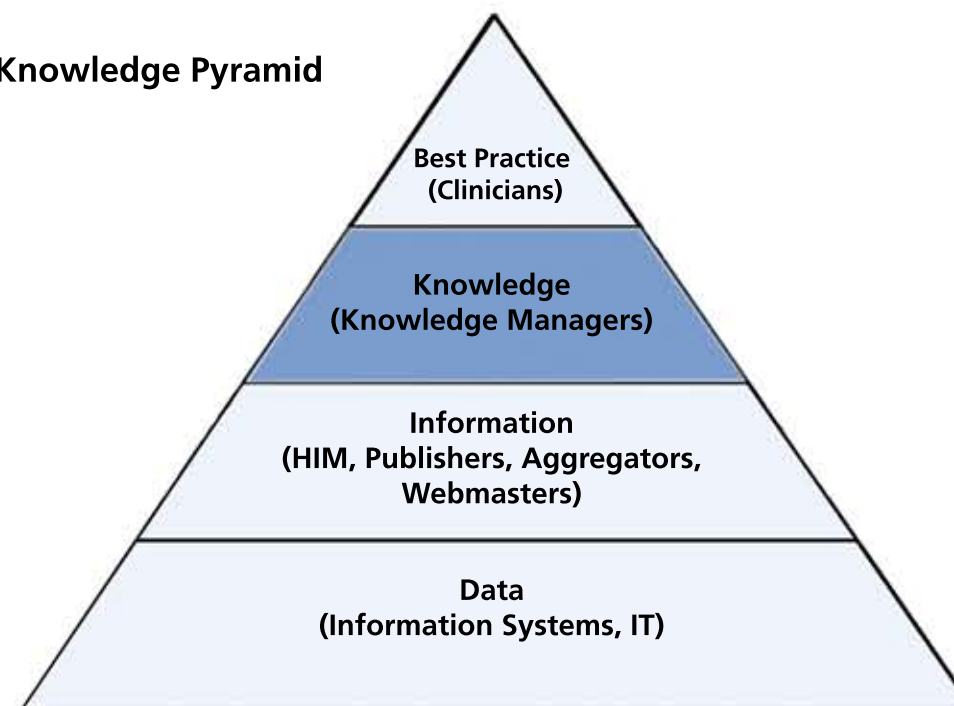
Introduction

In 2004, as part of its Regional Advisory Council (RAC), the National Network of Libraries of Medicine, New England Region (NN/LMNER) formed the Hospital Library Subcommittee, with the charge to promote the value of hospital libraries throughout the region. Over its 7-year tenure, the Subcommittee has tracked a gradual decline in support for hospital libraries, evidenced by budget cuts and library closures. The *status quo* had ultimately become untenable.

In 2009, the Subcommittee began to shift focus from library advocacy towards a new strategy: a 5-year plan to assist hospital libraries with the transition to healthcare knowledge services centers (HKSCs) within their institutions.



The Knowledge Pyramid



Hospital Library Subcommittee

Name	Institution	City, St
Deb Clark	Stephens Memorial Hospital	Norway, NE
Margo Coletti	Beth Israel Deaconess Medical Center	Boston, MA
Denise Corless	Norwood Hospital	Norwood, MA
Barb Davis	Newport Hospital	Newport, RI
Anne Fladger	Brigham & Women's Hospital	Boston, MA
Mark Goldstein	NN/LM NER	Shrewsbury, MA
Mimi Guessferd	Parkland Medical Center	Derry, NH
Sheila Hayes	Portsmouth Regional Center	Portsmouth, NH
Betsy Merrill	Northeastern VT Regional Hospital	St. Johnsbury, VT