

UMass Chan Medical School

eScholarship@UMassChan

---

UMass Center for Clinical and Translational  
Science Research Retreat

2014 UMass Center for Clinical and  
Translational Science Research Retreat

---

May 20th, 4:00 PM

## Systems Science and Health: Using Analytical Approaches to Evaluate Healthcare Policy Decisions

Isa Bar-On  
*Worcester Polytechnic Institute*

*Et al.*

Let us know how access to this document benefits you.

Follow this and additional works at: [https://escholarship.umassmed.edu/cts\\_retreat](https://escholarship.umassmed.edu/cts_retreat)



Part of the [Health Policy Commons](#), [Health Services Administration Commons](#), [Systems Engineering Commons](#), and the [Translational Medical Research Commons](#)

---

### Repository Citation

Bar-On I, Rosen AB, Chiam T, Konrad R, Pavlov O, Saeed K, Virani S. (2014). Systems Science and Health: Using Analytical Approaches to Evaluate Healthcare Policy Decisions. UMass Center for Clinical and Translational Science Research Retreat. <https://doi.org/10.13028/b4ge-7a23>. Retrieved from [https://escholarship.umassmed.edu/cts\\_retreat/2014/presentations/20](https://escholarship.umassmed.edu/cts_retreat/2014/presentations/20)

Creative Commons License



This work is licensed under a [Creative Commons Attribution-NonCommercial-Share Alike 3.0 License](#). This material is brought to you by eScholarship@UMassChan. It has been accepted for inclusion in UMass Center for Clinical and Translational Science Research Retreat by an authorized administrator of eScholarship@UMassChan. For more information, please contact [Lisa.Palmer@umassmed.edu](mailto:Lisa.Palmer@umassmed.edu).



Healthcare Delivery Institute

# Systems Science and Health

## Using Analytical Approaches To Evaluate Healthcare Policy Decisions

### **MODERATORS**

Isa Bar-On PhD, Department of Mechanical Engineering, WPI

Allison Rosen, M.D., M.P.H., ScD., Quantitative Health Sciences, UMMS

### **PRESENTERS**

Tze Chiam, PhD, Quantitative Health Sciences, UMMS

Renata Konrad, PhD, School of Business, WPI

Oleg Pavlov, PhD, Economics and System Dynamics, WPI

Khalid Saeed, PhD, Economics and System Dynamics, WPI

Shamsnaz Virani, PhD, Systems Engineering and Leadership Institute, WPI

# SYSTEMS SCIENCE

Shamsnaz Virani, PhD, Systems Engineering and Leadership Institute, WPI  
Oleg Pavlov, PhD, Economics and System Dynamics, WPI

# What is Systems Science?

- Systems Science is a family of methodologies
  - System Dynamics; Agent Based Modeling; Discrete Event Modeling; Social Network Analysis; Hybrid Modeling
- Enable the study of *complex problems*
- Take a *holistic view*, i.e. models include physiological, economic, behavioral, etc. components
- Allow the *big picture* view of a complex problem, while modeling components of the system
- Based on *computer modeling and simulation*



# WPI

## Systems Science Sims may Include...

Healthcare Delivery Institute

- Socioeconomic Perspectives
- Behavioral Perspectives
- Cognition Perspectives
- Integrating Life Course Perspectives
- Institutional Perspectives
- Neighborhood Perspectives
- Health Care Elements
- Effects of Networks
- Big Data



## Supplemental Issue: Systems Science Applications in Health Promotion and Public Health

October 2013; 40 (1 suppl)

“Systems Science: A Good Investment for  
the Public’s Health”

Patricia L. Mabry, PhD, and Robert M.  
Kaplan, PhD

# What is a System?

*Health Care Delivery : Patient Experience*

*National*



*Local / Regional*





# WPI

Healthcare Delivery Institute

## Designing Systems with Systems Engineering

*“The function of systems engineering is to **guide** the **engineering** of **complex** systems.”*

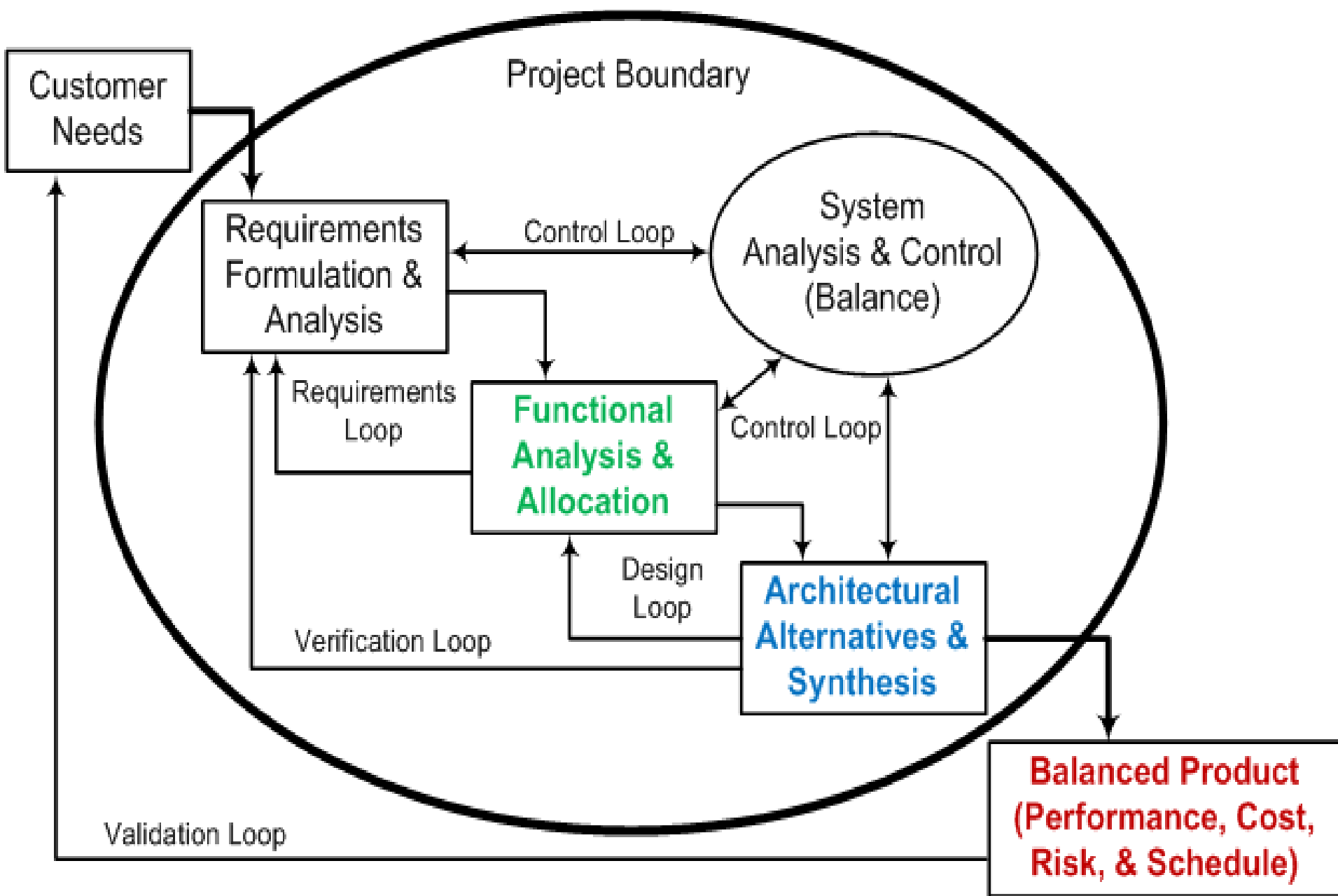
**Guide** ⇒ *Lead, manage, direct ... to show the way*

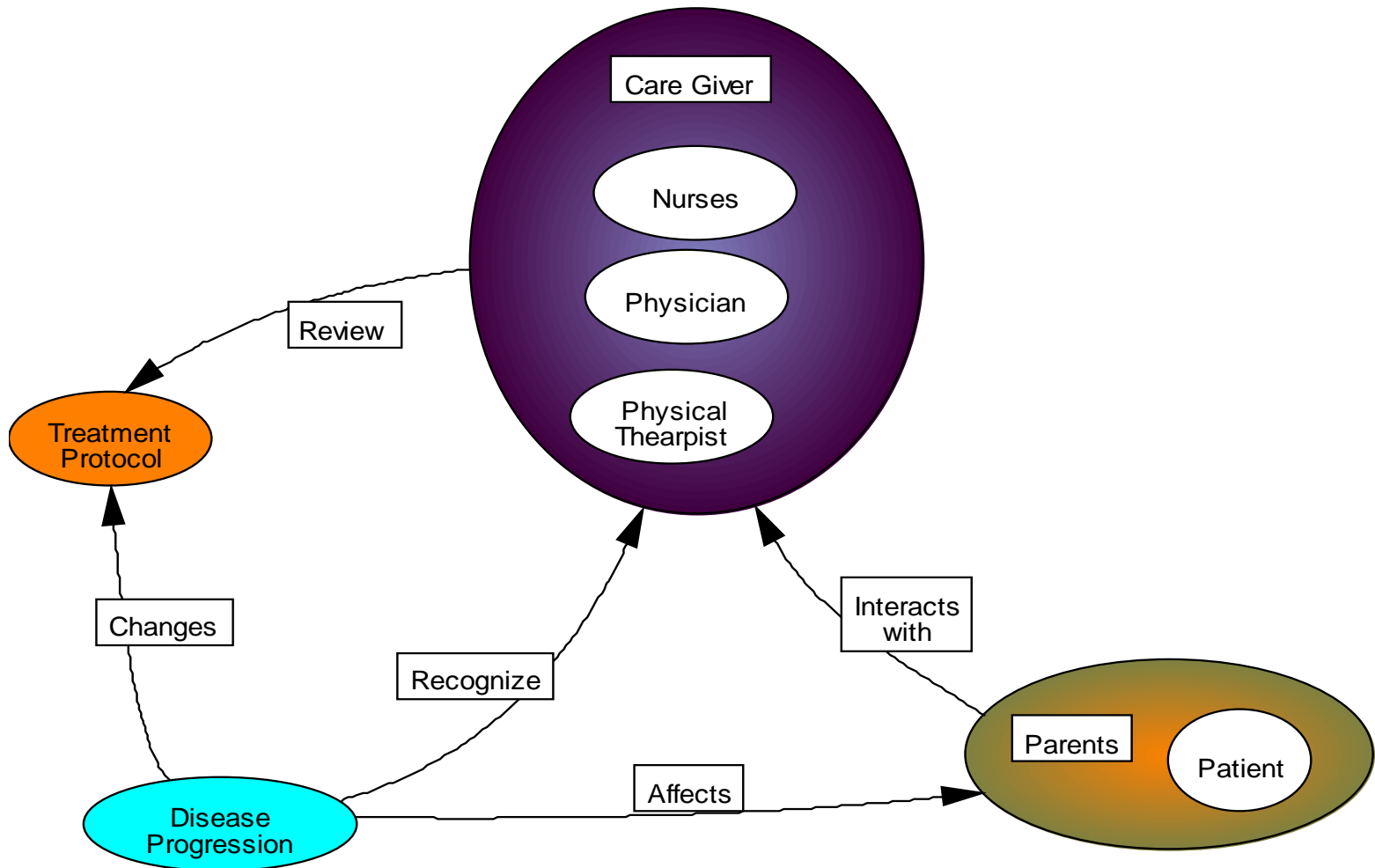
**Engineering** ⇒ *The application of scientific principles to practical ends*

**System** ⇒ *A set of interrelated components working together towards a common objective*

**Complex** ⇒ *Elements of the system are diverse and tightly coupled*



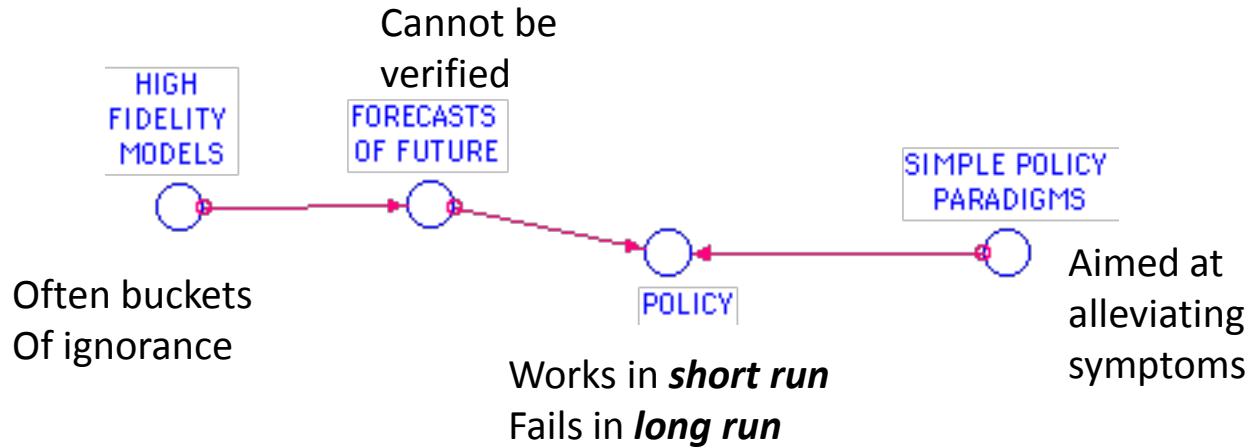




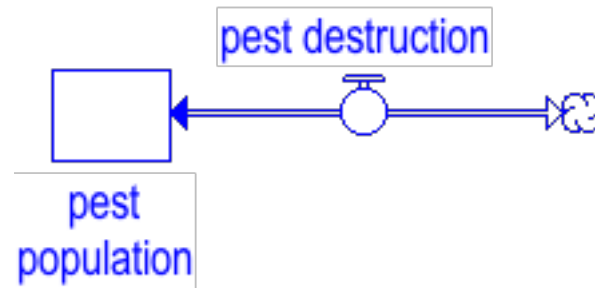
# ***USE OF LOW-FIDELITY SYSTEMS FOR HEALTHCARE POLICY DESIGN***

Khalid Saeed, PhD, Economics and System Dynamics, WPI

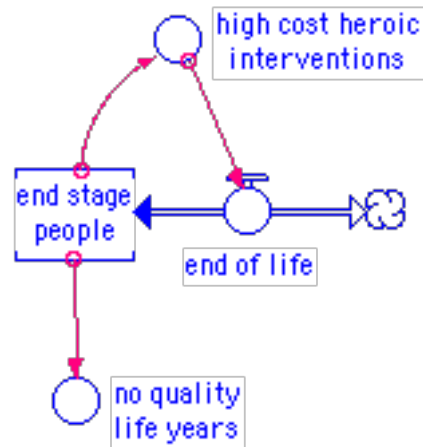
# Policy formulation process



# Pest control (pests, germs, diseases)



# Breakdown repair (healthcare delivery)





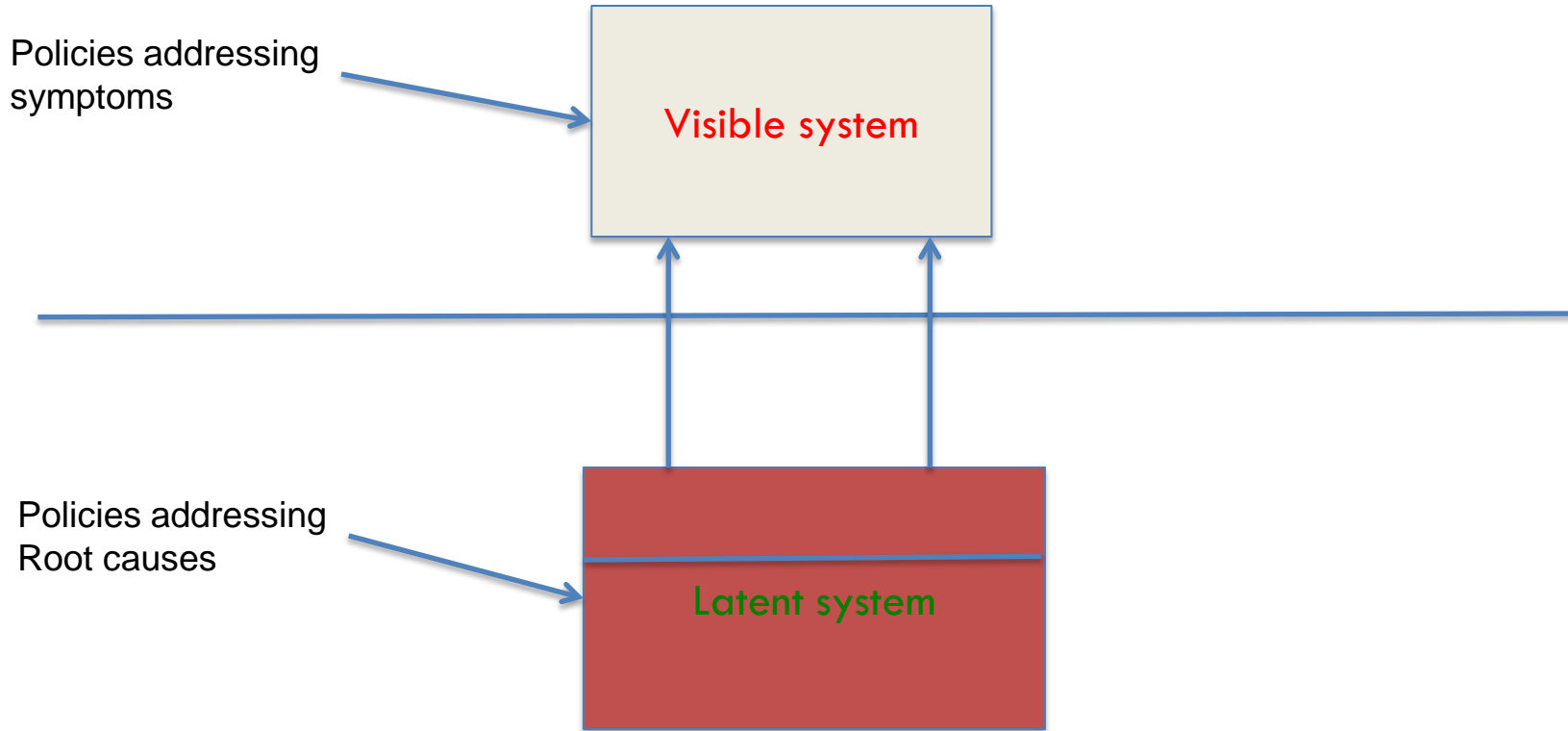
# WPI

## How models are used

Healthcare Delivery Institute

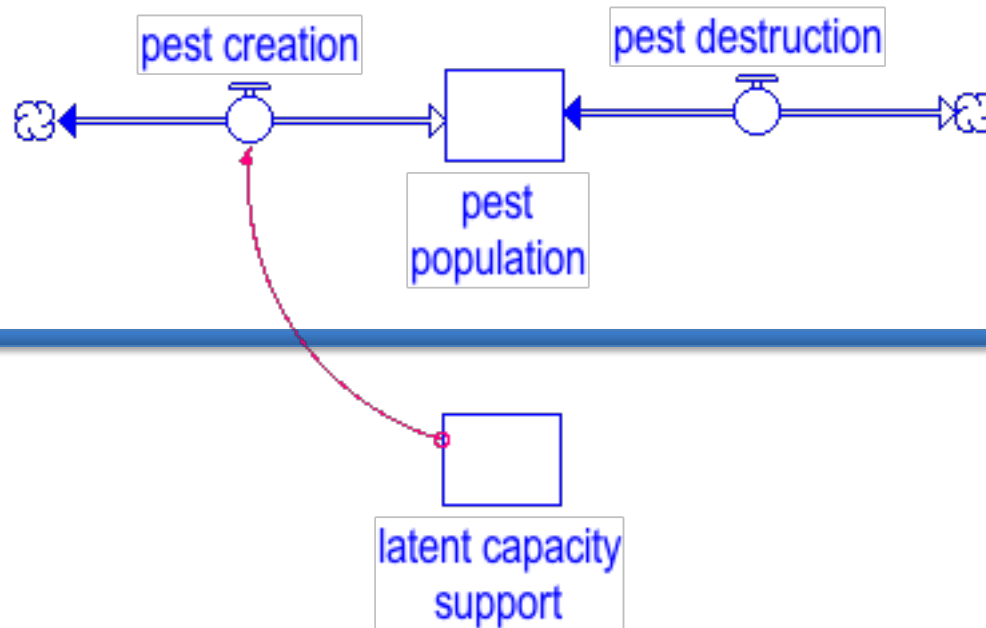
- Forecasts given by complex instruments determine service budgets.
- Service budgets create allocations for the service.
- Models serve mainly as justification for the budget.
- Problems continue to persist.

# Alternative modeling approach (elaborate latent structures)



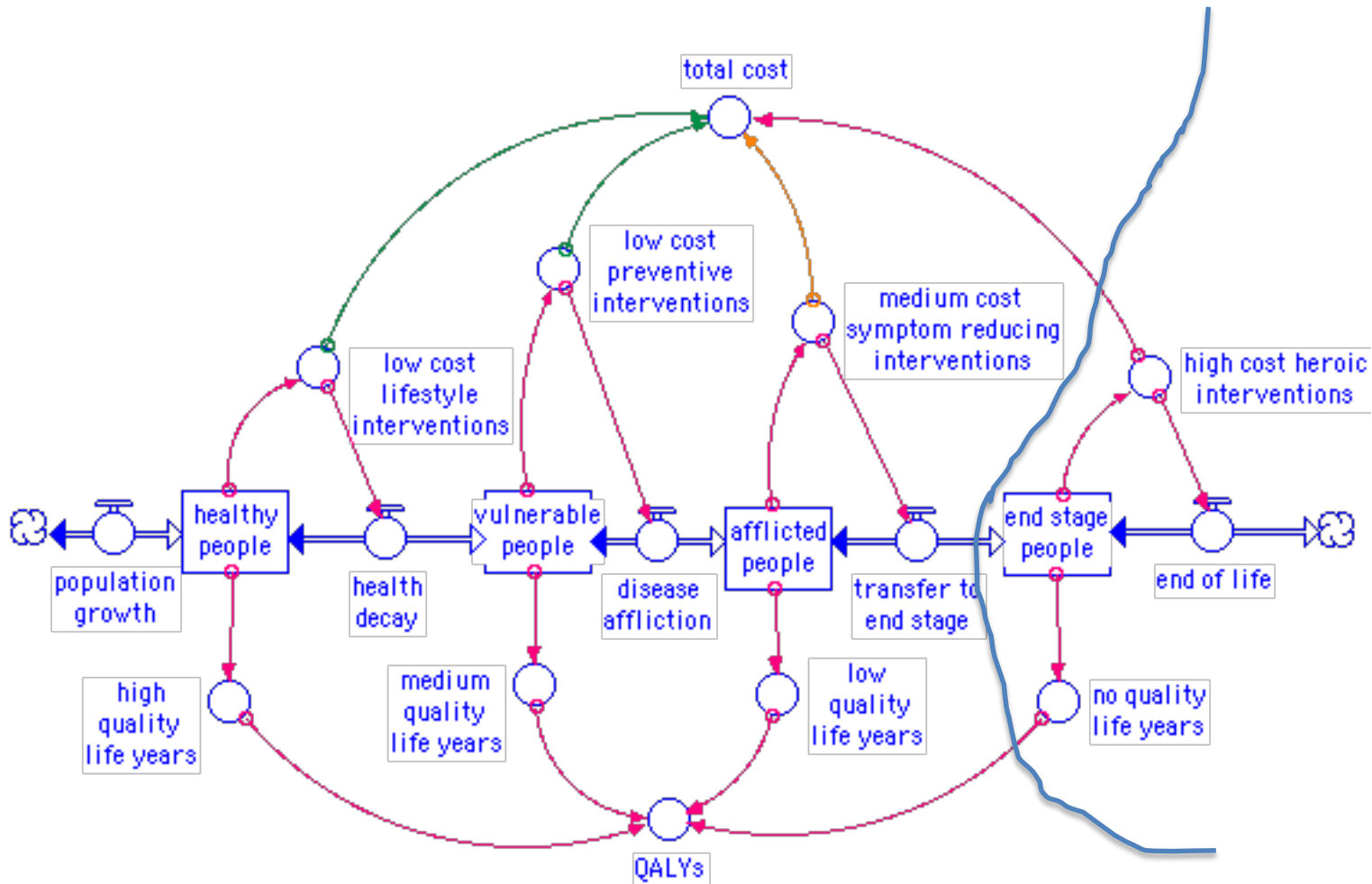


# Latent Capacity Support





## Aging chain

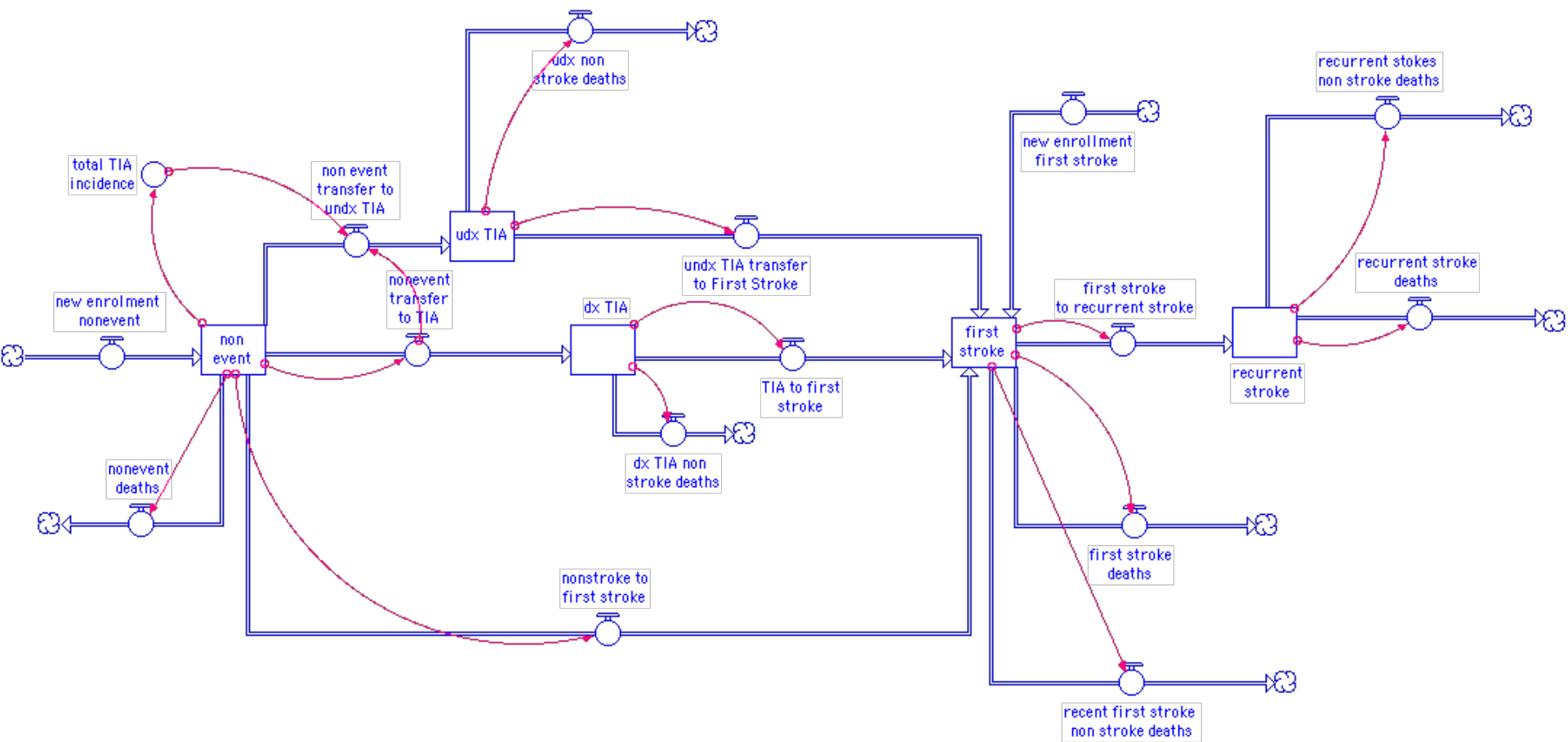


# Example of transforming a forecasting model into a policy tool

- Large complex model created by a consultant.
- Client never understood the model.
- Model output was large array of magical numbers, and a large accompanying bill.
- Use of those numbers in policy was an article of faith
- Our assignments was to make some sense out of it.



# Stroke patient chain





**WPI**

Healthcare Delivery Institute

# Example of transforming a forecasting model into a policy tool

- Model demo

# Conclusion

- Use of metaphors in development of models for healthcare delivery can help focus attention to root causes of problems that create policy resilience.
- Low fidelity metaphorical models can help conceptualize high fidelity systems for specific cases
- Use of metaphors can also help to educate public and assist policy actors
- A word of caution: Reductionism is a double edged sword. Recognize its limitations

# DISCRETE EVENT SIMULATION

Tze Chiam, PhD, Quantitative Health Sciences, UMMS

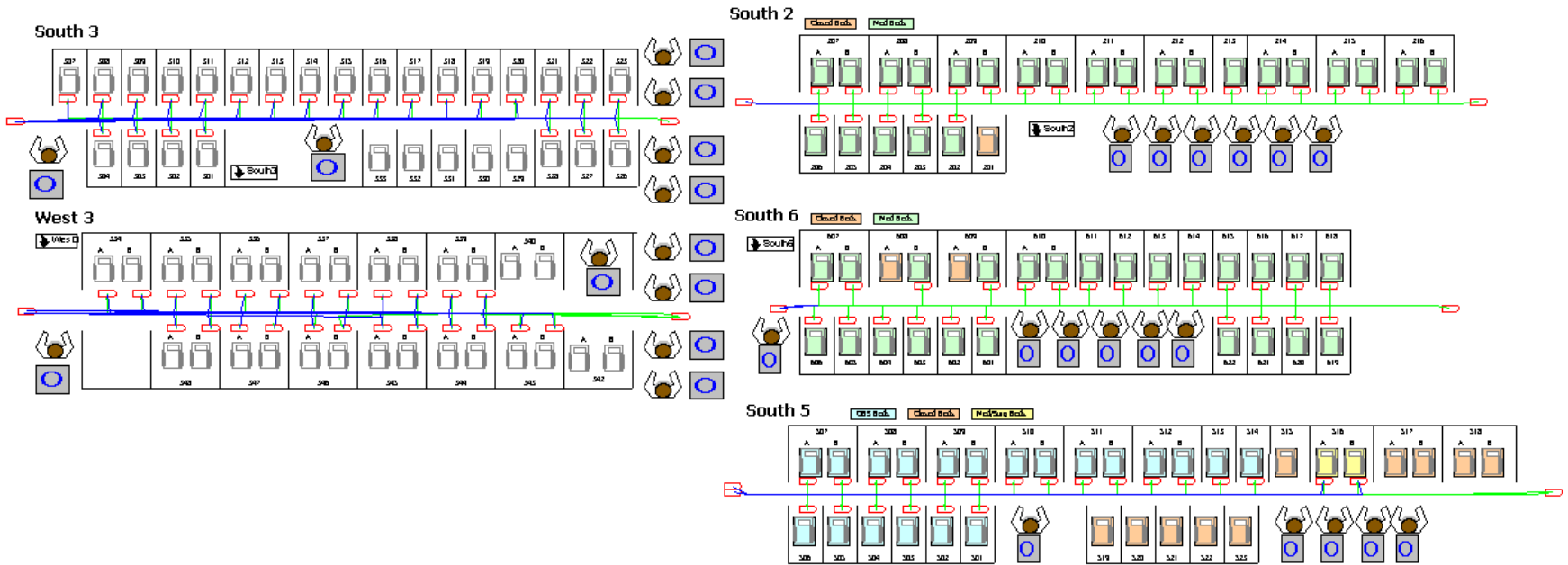
# UMass Memorial Example 1: Co-locating Clinical Services

---

- Explore opportunities to co-locate clinical services in order to
  - Improve coordination
  - Improve care
  - Efficiently utilize available footprint
  - Minimize use of resources and maximize outcome
- Discrete-Event Simulation used to evaluate various co-location options



# UMass Memorial Example 1: Co-locating Clinical Services



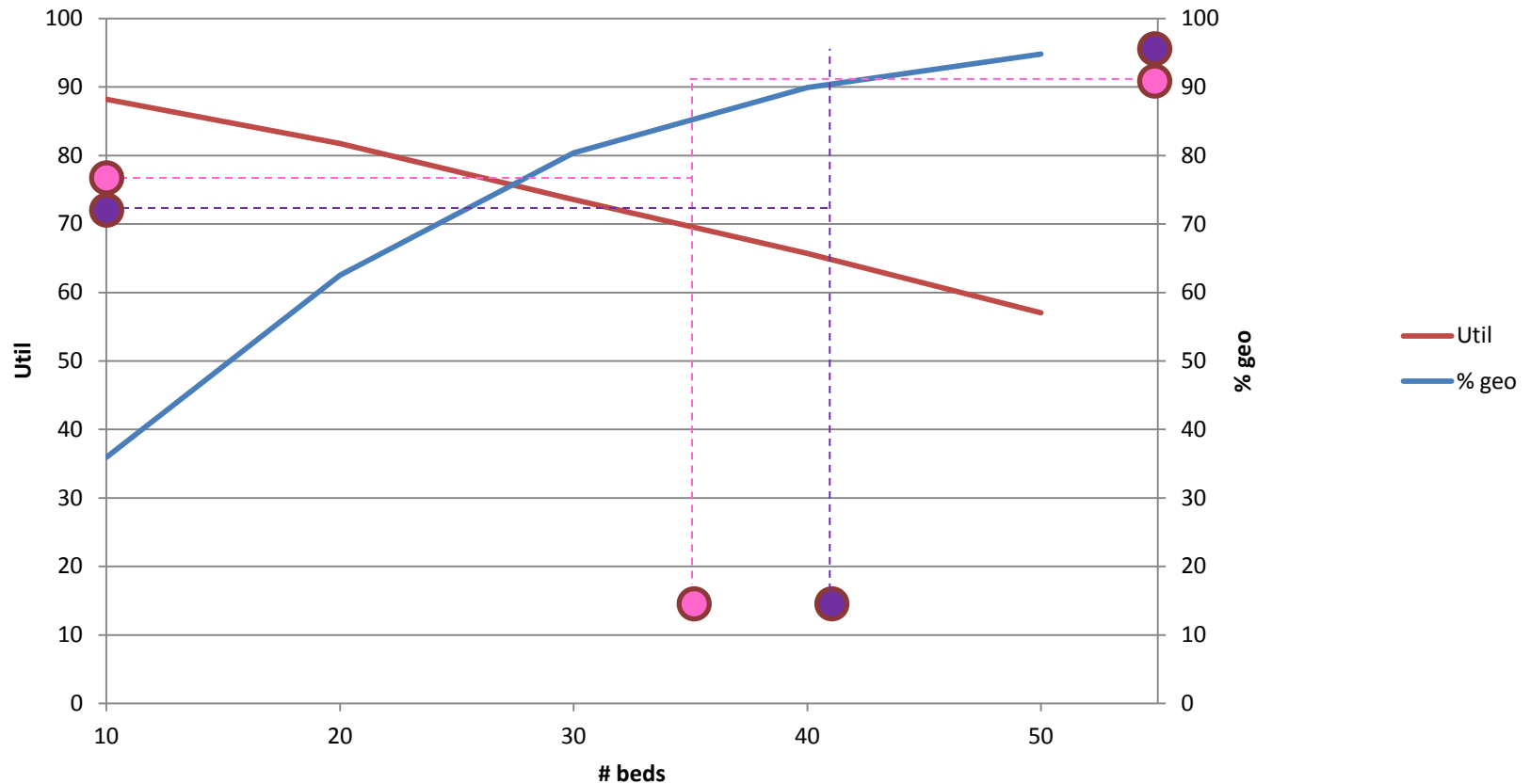
## UMass Memorial Example 2: Capacity requirements for Observation patients

---

- Decline of inpatients, increase in Obs patients, decline in reimbursement for Obs
- Obs patients outside of “Obs unit”:
  - Higher average LOS
  - Higher cost per case
- “Obs unit” purity compromised due to:
  - Clinical decisions
  - Operational decisions
  - Mis-matched supply and demand
- Discrete-Event Simulation used to study beds requirement

# Simulation Results (41 beds vs 35 beds)

% geo and util vs # of beds (Univ, Obs + ExtRec)

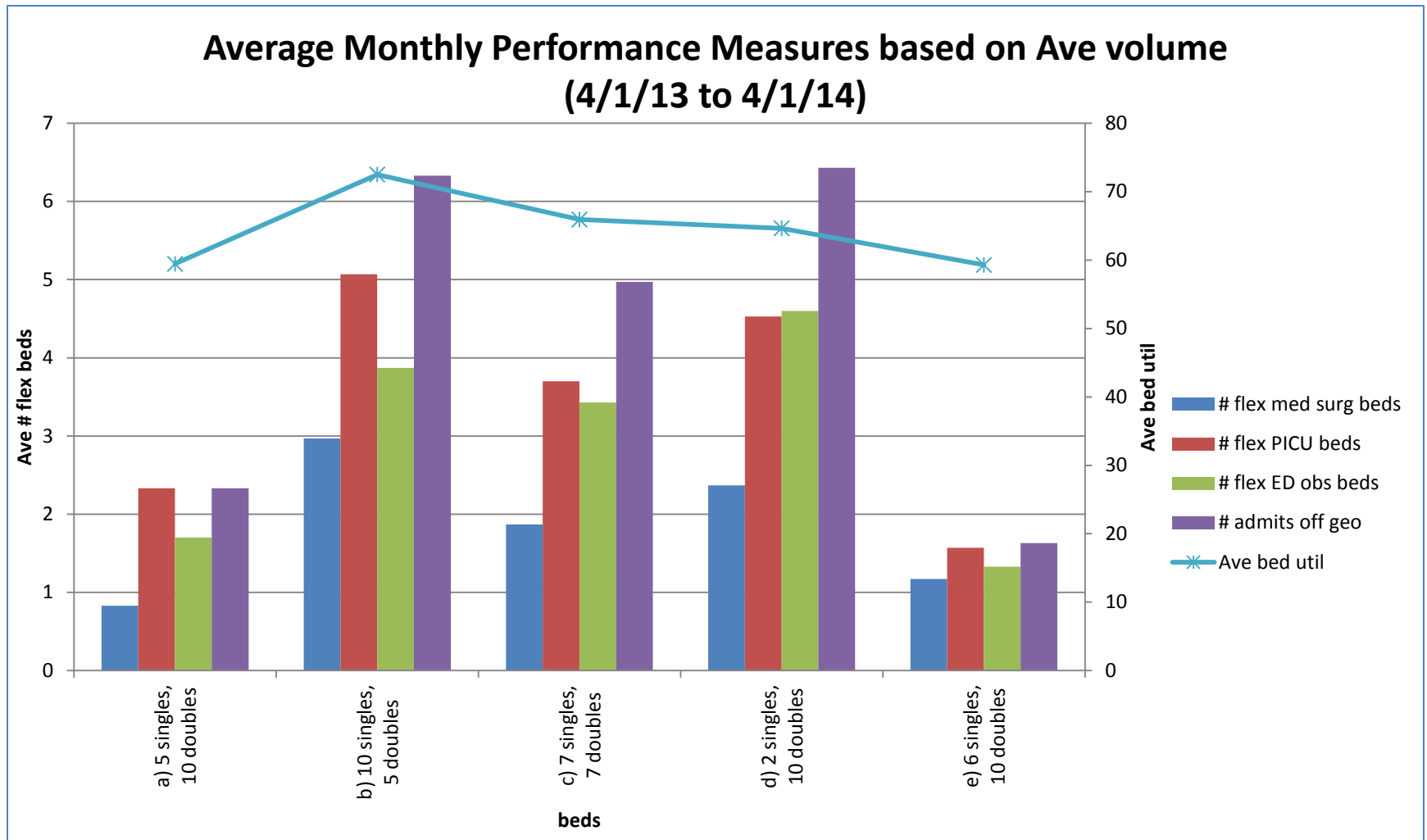


# UMass Memorial Example 3: Pediatrics 5E configuration

---

- Reduction of Pediatrics acute care (5E) footprint from 41 beds to \_\_\_ beds
- 5 configurations of single and double beds available
- Due to various isolation needs for pedi patients (age group, clinical reasons, gender, etc), unknown impact due to:
  - Reduced # of beds
  - Each configuration
  - Potential needs to “flex” beds due to fluctuation in volume

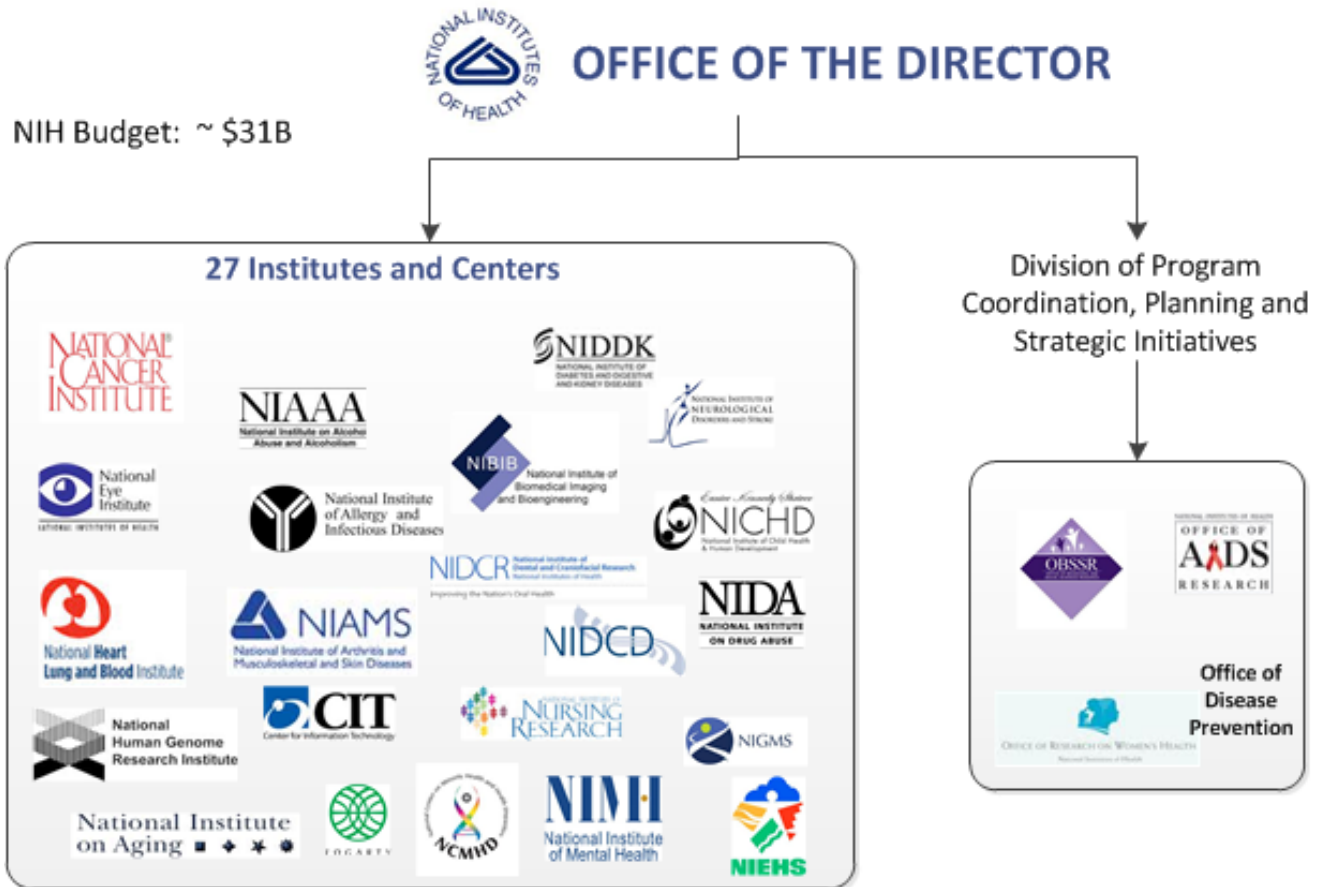
# Simulation Results (Ave Volume)



# FUNDING



# Funding: NIH



Sources: <http://www.nih.gov/icd/index.html>  
; <http://dpcpsi.nih.gov/about>



Healthcare Delivery Institute

# The Office of Behavioral and Social Sciences Research (OBSSR)



## OBSSR functions:

- Funding initiatives for research
- Training and career development for behavioral and social scientists
- Organizes conferences, workshops, and lectures

“We want to aid investigators in using systems science methods to address important public health problems...”



# Grants & Funding



## Funding Opportunities and Notices Search

[<-Back to Advanced Search](#)

**Search Results**

Matching Records: 7

Show: Active Only

Search Terms: systems science

Include Notices:  Yes  No

Include Expired:  Yes  No

**"NEW"** - Now you can save your query and have updated results sent to you periodically. [Learn more.](#)

[Save this Search](#)

Title	FOA/Notice Number	Related	Issuing Org	Released	Opens	Expires ▲	Activity Code
Notice of Intent to Publish Program Announcement with Special Review to Support Projects Using Systems Science Methodologies to Protect and Improve Population Health	<a href="#">NOT-OD-08-068</a>	<a href="#">Related</a>	OBSSR	05-05-2008			
Online Technical Assistance Meeting for Applications to: PAR-08-224 – Using Systems Science Methodologies to Protect and Improve Population Health (R21)	<a href="#">NOT-OD-08-101</a>	<a href="#">Related</a>	OBSSR	08-08-2008			
Participation of NIGMS on PAR-10-146 (R21), Social Network Analysis and Health	<a href="#">NOT-GM-10-106</a>	<a href="#">Related</a>	NIGMS	07-15-2010			
Systems Science and Health in the Behavioral and Social Sciences (R01)	<a href="#">PAR-11-314</a>	<a href="#">Related</a>	OBSSR	08-17-2011	09-05-2011	09-08-2014	R01
Systems Science and Health in the Behavioral and Social Sciences (R21)	<a href="#">PAR-11-315</a>	<a href="#">Related</a>	OBSSR	08-17-2011	09-16-2011	09-08-2014	R21
Behavioral and Social Science Research on Understanding and Reducing Health Disparities (R21)	<a href="#">PA-13-288</a>	<a href="#">Related</a>	OBSSR	08-02-2013	09-16-2013	09-08-2016	R21
Behavioral and Social Science Research on Understanding and Reducing Health Disparities (R01)	<a href="#">PA-13-292</a>	<a href="#">Related</a>	OBSSR	08-02-2013	09-05-2013	09-08-2016	R01

This page last updated on March 26, 2014  
[Technical Issues](#); [E-mail OER Webmaster](#)

# We are looking for collaborators



Renata Konrad, PhD  
School of Business



Isa Bar-On, PhD  
Mechanical  
Engineering



Oleg Pavlov, PhD  
Economics &  
System Dynamics



Shams Virani, PhD  
Systems  
Engineering



Khalid Saeed, PhD  
Economics &  
System Dynamics