Bridging the Gap: Improving Data Services through Cross-Campus Collaboration

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New York University (NYU) Libraries provide research data services to diverse communities across several campuses. These services have largely worked independent of each other:

- **NYU Data Services** is a department within the NYU Libraries system and offers workshops, individual and group consultations, and traveling “road shows” on data management to the larger NYU community.
- **NYU Health Sciences Library (NYUHSL)** is a department located separately within an academic medical center, and supports a data catalog, data management education, and individualized lab support.
- **Databrary**, which is connected to NYU’s Digital Library Technology Services, provides a repository for behavioral and learning science researchers working primarily with video data to store, manage, and share the raw materials of their work with their colleagues.

These disparate services have since collaborated by identifying overlap, making connections between service offerings, and sharing knowledge and resources around data.

### OBJECTIVE

**Bridging the Gap**

**Improving Data Services through Cross-Campus Collaboration**

Vicky Steeves¹, Andrew S. Gordon², Kevin B. Read³

### METHODS

To better coordinate these data services, we held meetings to discuss strategies for:

- Improving data education material,
- Integrating an institutional data catalog created by NYUHSL with main campus systems,
- Providing data-related outreach to institutional stakeholders.

These groups have also collaborated on planning and hosting events on data-related topics including using Databrary, reproducibility in science, and data visualization.

A resource sharing system was instituted across campuses for library faculty to collaborate and improve upon the instructional design of data management education, create outreach materials, and share ongoing project documentation.

### RESULTS

The new collaboration between NYU Data Services, NYUHSL, and special projects like Databrary has served to break down existing institutional silos to provide better research and educational data services to NYU’s student and research communities.

This collaboration has been essential for improving upon existing services, identifying new opportunities to support the data needs of institutional stakeholders, and providing increased levels of outreach.

By fostering a better understanding of what data services are available across campuses through this ongoing collaboration, we are able to better identify and support our communities’ data needs.

### CONCLUSION

The new collaboration between NYU Data Services, NYUHSL, and special projects like Databrary has served to break down existing institutional silos to provide better research and educational data services to NYU’s student and research communities.

This collaboration has been essential for improving upon existing services, identifying new opportunities to support the data needs of institutional stakeholders, and providing increased levels of outreach.

By fostering a better understanding of what data services are available across campuses through this ongoing collaboration, we are able to better identify and support our communities’ data needs.

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