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NER Hospital Librarians: Summer Session 2019

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NER Hospital Librarians Summer Session

August 12, 2019

Agenda

- 9:30am Coffee/tea and networking
- 10:00am Summarize the National Library of Medicine changes
- 10:30am Construct document delivery workflow charts
- 11:30am Wrap up and break for lunch
- 1:00pm Impostor Phenomenon with Michelle Bass
- 2:30pm Wrap up and evaluation

NLM Changes

- LoansomeDoc
- DOCLINE 6.0
- LinkOut (Outside Tool only)
- New PubMed
- EFTS—not NLM, but MLA

National Library of Medicine Help Desk



[NLM Support Center](#) > [Support Cases](#) > [Write to the Help Desk](#)

Write to the Help Desk

Subject *

First Name *

Last Name *

Email Address *

Description: (Please include the NLM Product or Service you are writing about.) *

Styles | Format | **B** *I* **S** I_x | | | | | |

[Home](#)

We are happy to help you find health information resources. However, we cannot answer questions about medical cases or give specific medical advice; we are not physicians, nurses, or pharmacists.



LoansomeDoc is Gone—Impact?

DOCLINE 6.0—How's it going?

The screenshot shows the NNLM website header with the logo and navigation links for 'REGIONS | OFFICES | HELP' and a search bar. Below the header is a navigation bar with 'NDCO HOME', 'About NDCO', and 'Training'. The main content area features a large banner for 'Recording of April DOCLINE Talkline Webinar Now Available!' with presenters Erin Latta and Lis Unger. A 'DOCLINE Youtube Channel' link is provided. The banner also includes the text 'What's New? DOCLINE 6' and 'DOCLINE Talkline'. Below the banner are 'View' and 'Revisions' buttons. The footer contains three sections: 'NDCO HOME' with a 'Need a Refresher? New User? DOCLINE' button, 'Path to the redesigned DOCLINE' with a link to 'EVERYTHING YOU NEED TO KNOW ABOUT THE TRANSITION TO DOCLINE 6.0' and the tagline 'DOCLINE 6.0 is NOW LIVE!', and 'National DOCLINE Coordination Office' with a 'DOCLINE Talkline' link and a 'Follow NDCO's Blog' button.

LinkOut will be Outside Tool Only (2020)

- Requirements for Outside Tool:
 - Link Resolver from vendor or open source
 - ILL form that pre-populates with PubMed citation (email form works!)
- Library icon on **every citation**.
- Icon will be viewable in PubMed Mobile.
- Publisher icons will remain.
- Lists of **LinkOut Only** on tables.

New England Region: LinkOut Only A-H

- **Austen Riggs**
- **Berkshire Medical**
- Beverly Hospital
- BU Medical
- Brattleboro Memorial
- **Bristol Hospital**
- Caritas Norwood
- Caritas St. Elizabeth
- Catholic Medical
- Cooley Dickinson
- Dana Farber
- Danbury Hospital
- Eleanor Slater
- **Franklin Medical (Baystate)**
- Gaylord Hospital
- Hospital for Special Health Care
- HRS Health Sciences

LinkOut Only I-V

- Ida S. Charlton
- Inland Hospital
- LaPalme Health Sciences
- Maine Coast Memorial
- **Maine Medical**
- McLean Hospital
- Naval Ambulatory
- **Partners HealthCare**
- **Rutland Regional**
- St. Francis (Hartford)
- Spring Harbor
- St. Joseph (Nashua)
- St. Joseph (Maine)
- St. Mary (Maine)
- St. Vincent (Connecticut)
- Tobey Hospital
- VA (Brockton and Northampton)

New PubMed (early 2020)—Concerns?

The screenshot shows the top navigation bar of the NIH website, including the U.S. Department of Health & Human Services logo and the NIH U.S. National Library of Medicine logo. A search bar labeled "Search NLM" is visible. Below the navigation bar are four menu items: "PRODUCTS AND SERVICES", "RESOURCES FOR YOU", "EXPLORE NLM", and "GRANTS AND FUNDING". The breadcrumb trail reads "Home > Training & Outreach > Learning Resources". The main content area features a video player titled "PubMed Update: MLA 2019". The video player includes a play button, the text "PubMed Update", the names "Kathi Canese • Marie Collins", the event details "MLA • May 5, 2019 • Chicago, IL", and the NIH logo and name "U.S. National Library of Medicine National Center for Biotechnology Information".

In this 45-minute presentation, Marie Collins with Kathi Canese of the National Center for Biotechnology Information, National Library of Medicine present their concerns...

Not NLM, but... EFTS and MLA

- EFTS—UConn Health unable to continue operation as of 12/31/2019
- 400 respondents to May 2019 survey indicated a willingness to accept updated fee structure + one-time registration fee to support cost of developing a new platform.
- Medical Library Association, in collaboration with UConn Health and the National Library of Medicine, is developing upgraded technical specifications and a business model.
- **NLM's role** relates to data-sharing.
- Assuming the development of a high-quality, cost-effective and sustainable solution, MLA will provide EFTS services in the future.

Document Delivery Workflow Chart

- Think about your document delivery workflow
- 12-year old workflow to get your ideas flowing
- Three charts:
 - Patron Process: Requesting a Document
 - Library Process: Receiving a Request
 - Library Process: Delivering a Document
- Start with 5-minutes of individual work
- After 5 minutes, opportunity to work with a partner, in small groups, or continue on your own for another 5-10 minutes.

Patron Process: Requesting a Document

- Locates a document (where?)
 - PubMed, Database, Bibliography
- Requests a document (how?)
 - Link Resolver, Library webform, paper form, email, text, phone, other?
- Receives confirmation (yes or no)
- How much is automated? (solid line/dotted line)
- Optional: Requests from Other Institutions

Library Process: Receiving a Request

- Receives Request (how?)
 - Link Resolver, Library webform, paper form, email, text, phone, other?
 - DOCLINE, OCLC
- Checks Citation (how?)
 - Complete citation, embargo, in English?
- Checks Holdings (how?)
- Checks Status (how?)
 - On-the-shelf, open access, in holdings, available through DOCLINE or OCLC
- How much is automated? (solid line/dotted line)

Library Process: Delivering a Document

- Locates Document (where?)
 - On-the-shelf, open access, in holdings, available through DOCLINE or OCLC
- Requests Document (how?)
 - DOCLINE, OCLC, listservs, other?
- Receives Document (how?)
 - DOCLINE, OCLC, ILLiad, email, FAX, USPS for books
- Delivers Document (how?)
 - Email, FAX, library pick-up, interoffice mail, text, other?
- How much is automated? (solid line/dotted line)

Lunch

Feel free to take a walk.

Please be back by 12:50 for our afternoon speaker!

Imposter Phenomenon

Newly published article: *Measuring impostor phenomenon among health sciences librarians*. JMLA 107 (3) July 2019.

Lightning Presentation in Chicago.

Cris Muia suggested topic for NER Hospital Librarians.

Co-author Michelle Bass is in Boston!



Evaluation and Continuing Education Credits

Please fill out the evaluation form at: <https://nnlm.gov/Zih>

Thank you for participating in today's event 😊

Upcoming webinars:

- *NLM Resources for Nursing and Allied Health* with Janene Batten and Alexandria Brackett on Thursday, December 10th at 2:00pm
- *New PubMed: Promoting Advantages to Patrons* TBD