NER Hospital Librarians: Summer Session 2019

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NER Hospital Librarians
Summer Session
August 12, 2019
Agenda

• 9:30am  Coffee/tea and networking
• 10:00am Summarize the National Library of Medicine changes
• 10:30am Construct document delivery workflow charts
• 11:30am Wrap up and break for lunch
• 1:00pm  Impostor Phenomenon with Michelle Bass
• 2:30pm  Wrap up and evaluation
NLM Changes

• LoansomeDoc
• DOCLINE 6.0
• LinkOut (Outside Tool only)
• New PubMed
• EFTS—not NLM, but MLA
Write to the Help Desk

Subject *

First Name *  Last Name *

Email Address *

Description: (Please include the NLM Product or Service you are writing about.) *

We are happy to help you find health information resources. However, we cannot answer questions about medical cases or give specific medical advice; we are not physicians, nurses, or pharmacists.
LoansomeDoc is Gone—Impact?
DOCLINE 6.0—How’s it going?
LinkOut will be Outside Tool Only (2020)

- Requirements for Outside Tool:
  - Link Resolver from vendor or open source
  - ILL form that pre-populates with PubMed citation (email form works!)
- Library icon on every citation.
- Icon will be viewable in PubMed Mobile.
- Publisher icons will remain.
- Lists of LinkOut Only on tables.
New England Region: LinkOut Only A-H

• Austen Riggs
• Berkshire Medical
• Beverly Hospital
• BU Medical
• Brattleboro Memorial
• Bristol Hospital
• Caritas Norwood
• Caritas St. Elizabeth
• Catholic Medical

• Cooley Dickinson
• Dana Farber
• Danbury Hospital
• Eleanor Slater
• Franklin Medical (Baystate)
• Gaylord Hospital
• Hospital for Special Health Care
• HRS Health Sciences
LinkOut Only I-V

- Ida S. Charlton
- Inland Hospital
- LaPalme Health Sciences
- Maine Coast Memorial
- **Maine Medical**
- McLean Hospital
- Naval Ambulatory
- **Partners HealthCare**
- Rutland Regional

- St. Francis (Hartford)
- Spring Harbor
- St. Joseph (Nashua)
- St. Joseph (Maine)
- St. Mary (Maine)
- St. Vincent (Connecticut)
- Tobey Hospital
- VA (Brockton and Northampton)
New PubMed (early 2020)—Concerns?

PubMed Update: MLA 2019

Kathi Canese • Marie Collins

MLA • May 5, 2019 • Chicago, IL
Not NLM, but... EFTS and MLA

• EFTS—UConn Health unable to continue operation as of 12/31/2019

• 400 respondents to May 2019 survey indicated a willingness to accept updated fee structure + one-time registration fee to support cost of developing a new platform.

• Medical Library Association, in collaboration with UConn Health and the National Library of Medicine, is developing upgraded technical specifications and a business model.

• NLM’s role relates to data-sharing.

• Assuming the development of a high-quality, cost-effective and sustainable solution, MLA will provide EFTS services in the future.
Document Delivery Workflow Chart

• Think about your document delivery workflow
• 12-year old workflow to get your ideas flowing
• Three charts:
  • Patron Process: Requesting a Document
  • Library Process: Receiving a Request
  • Library Process: Delivering a Document
• Start with 5-minutes of individual work
• After 5 minutes, opportunity to work with a partner, in small groups, or continue on your own for another 5-10 minutes.
Patron Process: Requesting a Document

• Locates a document (where?)
  • PubMed, Database, Bibliography

• Requests a document (how?)
  • Link Resolver, Library webform, paper form, email, text, phone, other?

• Receives confirmation (yes or no)

• How much is automated? (solid line/dotted line)

• Optional: Requests from Other Institutions
Library Process: Receiving a Request

• Receives Request (how?)
  • Link Resolver, Library webform, paper form, email, text, phone, other?
  • DOCLINE, OCLC

• Checks Citation (how?)
  • Complete citation, embargo, in English?

• Checks Holdings (how?)

• Checks Status (how?)
  • On-the-shelf, open access, in holdings, available through DOCLINE or OCLC

• How much is automated? (solid line/dotted line)
Library Process: Delivering a Document

• Locates Document (where?)
  • On-the-shelf, open access, in holdings, available through DOCLINE or OCLC

• Requests Document (how?)
  • DOCLINE, OCLC, listservs, other?

• Receives Document (how?)
  • DOCLINE, OCLC, ILLiad, email, FAX, USPS for books

• Delivers Document (how?)
  • Email, FAX, library pick-up, interoffice mail, text, other?

• How much is automated? (solid line/dotted line)
Lunch

Feel free to take a walk.

Please be back by 12:50 for our afternoon speaker!
Imposter Phenomenon


Lightning Presentation in Chicago.

Cris Muia suggested topic for NER Hospital Librarians.

Co-author Michelle Bass is in Boston!
Evaluation and Continuing Education Credits

Please fill out the evaluation form at: https://nnlm.gov/Zih

Thank you for participating in today’s event 😊

Upcoming webinars:

• NLM Resources for Nursing and Allied Health with Janene Batten and Alexandria Brackett on Thursday, December 10th at 2:00pm

• New PubMed: Promoting Advantages to Patrons TBD