


Nov 7th, 8:00 AM

# Building a Coalition to Promote Health Literacy in Central Massachusetts

Bet Key Wong  
*Worcester State University*

Follow this and additional works at: [https://escholarship.umassmed.edu/chr\\_symposium](https://escholarship.umassmed.edu/chr_symposium)

 Part of the [Civic and Community Engagement Commons](#), [Community-Based Research Commons](#), [Community Health and Preventive Medicine Commons](#), [Public Health Education and Promotion Commons](#), and the [Translational Medical Research Commons](#)



This work is licensed under a [Creative Commons Attribution-Noncommercial-Share Alike 3.0 License](#).

---

Wong, Bet Key, "Building a Coalition to Promote Health Literacy in Central Massachusetts" (2014). *Community Engagement and Research Symposia*. 4.

[https://escholarship.umassmed.edu/chr\\_symposium/2014/posters/4](https://escholarship.umassmed.edu/chr_symposium/2014/posters/4)

This material is brought to you by eScholarship@UMMS. It has been accepted for inclusion in Community Engagement and Research Symposia by an authorized administrator of eScholarship@UMMS. For more information, please contact [Lisa.Palmer@umassmed.edu](mailto:Lisa.Palmer@umassmed.edu).



# Building a Coalition to Promote Health Literacy in Central Massachusetts

## Central Massachusetts Health Literacy Project

**Bet Key Wong, MSN, RN, CNOR**

Adjunct Faculty, Dr. Lillian R. Goodman Department of Nursing, Worcester State University, Worcester, MA

### Problem

Low health literacy is linked to

- higher rates of hospitalization
- higher use of expensive emergency service
- poor health outcomes.

Low health literacy is more common among those

- who are over 65
- belong to a racial/ethnic minority group, and
- have poor health status or no insurance.

Central Massachusetts has a large population of residents with low health literacy:

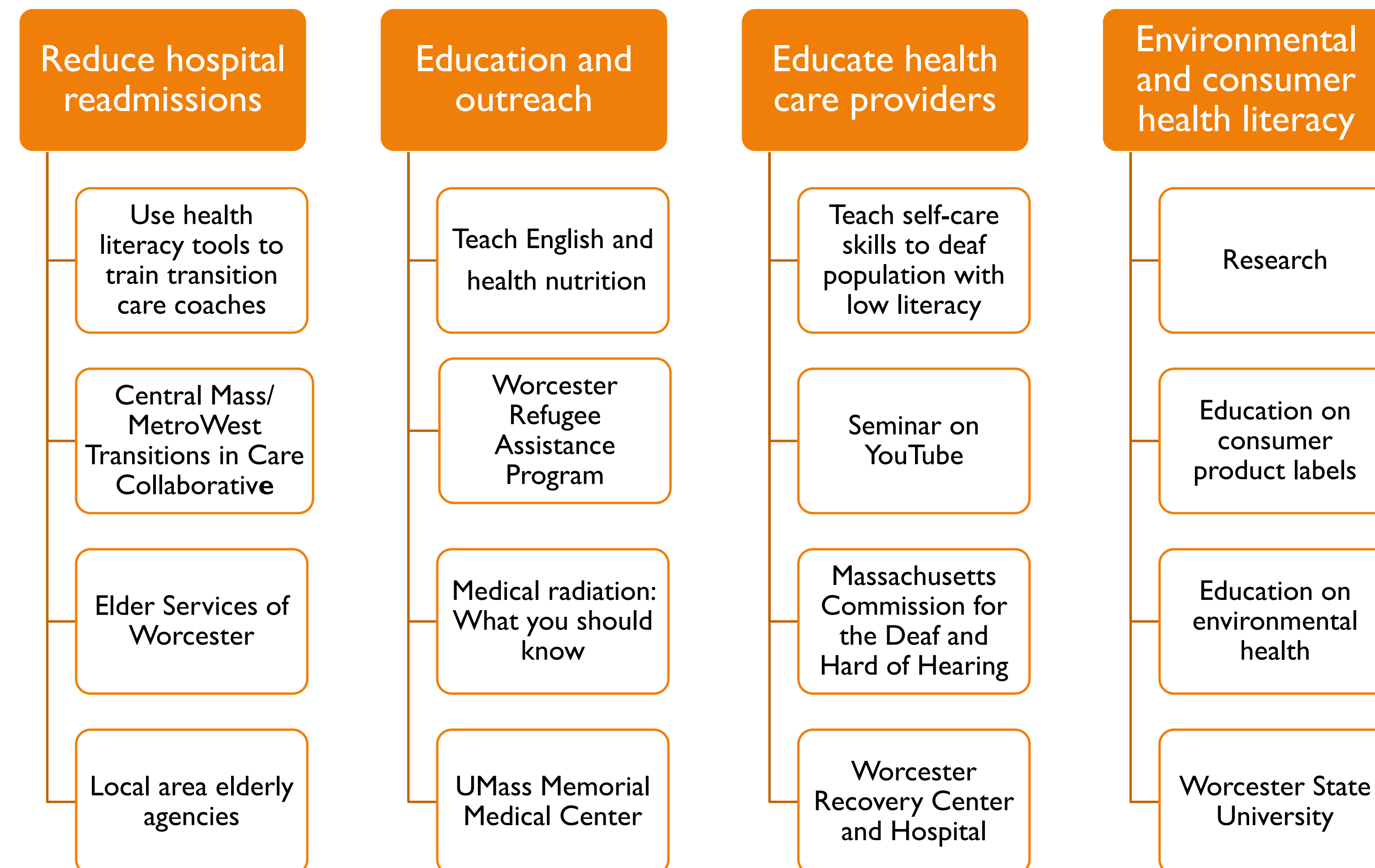
- increasing number of immigrants and refugees from South America, Africa, and Asia
- about 22% of Worcester residents in the age range of 12-17 live below poverty line (twice the state rate of 11.2%)
- per capita income for Worcester families is \$18,614 (significantly below poverty level)
- about 28 % of the population speaks a language other than English

(MassChip Health Status Indicators Report, 2009)

### SOLUTION

Health literacy is the degree to which individuals have the capacity to obtain, process, understand basic health information and services needed to make appropriate health decisions (IOM, 2001).

The Central Massachusetts Health Literacy Project is a coalition of health care providers who share the vision of a healthier Central Massachusetts through health literacy efforts. Future plans include recruiting health care providers from diverse disciplines, securing funds, promoting community-based research activities, and forming a speakers bureau.



CMHLP would not be possible without the following individual contribution: Stephanie Chalupka, Gregory Shuler, Marlene Goodale, Lisa Chan, Patricia Moran, Mary Kalmonovitch, Mary Moynihan, Amy Keenan, and Pat Schmohl.

Special thanks to the Worcester State University Foundation, Worcester State University, the Paul Ambrose Scholars Program Micro-Grant, Association for Prevention Teaching and Research (APTR) and the Office of Disease Prevention and Health Promotion (ODPHP), and the Massachusetts Commission for the Deaf and Hard of Hearing.