Memorabilia honoring the life and work of Dr. Soutter.

Until autumn, the illuminated case by the entrance to the medical library will display print and pictorial artifacts in tribute to the life and achievements of Dr. Lamar Soutter (1909-1996), founding Dean of the University of Massachusetts Medical School. Gael Evans, Reference Librarian, oversaw the gathering, captioning, and arrangement of this colorful exhibit's photographs, books, and facsimiles of newspaper and journal articles, with the help of the Lamar Soutter Library's Display Case Committee.

SR: In addition to his likely being the individual who, more than anyone else, was responsible for the establishment of our state's medical school here in Worcester, what were a few other highlights of Lamar Soutter's life, in terms of professional or personal accomplishments?

GE: He pioneered revolutionary filtration and preservation techniques at the blood bank at Massachusetts General Hospital more than 60 years ago—techniques that saved many lives in the horrendous Cocoanut Grove Fire in 1942. Also, under harsh conditions in the North Atlantic, he participated in a number of oceanographic expeditions in the 1930s, first signing on at age 21 with the crew of the Atlantis. Four years later he sailed as ship's doctor and chief science officer aboard the schooner Effie M. Morrissey, captained by Robert A. Bartlett, who had previously explored North Polar regions with Admiral Peary.

However, his single most impressive feat may have been his performing of 63 surgeries, within 24 hours, while with the Army Medical Corps in hostile territory during the Battle of the Bulge in World War II. Dr. Soutter accomplished this after being flown across enemy lines, while under fire, in a glider. For these supremely unselfish efforts, he earned a Silver Star.

Moreover, while Dean of Boston University's School of Medicine, he assisted in the merger of collections at Harvard Medical School and the Boston Medical Library to form Harvard's Countway Library in 1966. This interest in partnering medical library collections recurred, when Dr. Soutter was creating the collection of our library in the early 1970s. The collection of the Worcester Medical Library (established 1798) has been housed here since 1973. Finally, as capstone to his career, Dr. Soutter helped to found the medical school at

continued on page 2

NEW LIBRARY HOURS
Monday - Thursday 8:00 am - 11:00 pm
Friday 8:00 am - 6:00 pm
Saturday 10:00 am - 6:00 pm
Sunday 3:00 pm - 11:00 pm
Hours are subject to change due to exams, holidays, and weather conditions. Please call 508-856-2511 for current library hours.

TELEPHONE NUMBERS
Circulation 508-856-6099
Reference Desk 508-856-6857
Document Delivery 508-856-2029
Interlibrary Borrowing 508 856-2080
Library Administration 508-856-2205
Government Documents 508-856-2473
Journal Information 508-856-2388
Acquisitions 508-856-1041

continued on page 4
Videos Provide Continuing Education Information

The Lamar Soutter Library subscribes to a video series of programs that are a valuable source of up-to-date information for health care professionals. These video programs are produced by the Network for Continuing Medical Education (NCME), which, as their flyer states, "is a service linking medical schools and hospitals with the best in medical communications."

All video programs are produced by an award-winning team of professionals and presented by prominent clinicians and scientists from the nation's foremost institutions. The program topics are pertinent to a physician's day-to-day practice, providing information on the latest developments in medicine and disease management.

The NCME series is designed to support hospital-based Continuing Medical Education activity as a major educational resource. NCME is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. Each program lists the CME credit designations with the number of credit hours to be awarded upon completion of a post-telecourse quiz. (Copies of the "Physician Participation Record," which includes the quiz, are available in the Library.) The American Medical Association, (for the Physician Recognition Award or PRA), the American Academy of Family Physicians, and the American Osteopathic Association award CME credit for participation in NCME.

Since its inception in 1965, NCME has produced over 2000 video programs on a full range of medical topics. Recent topics include: "Osteoporosis: Individualizing Consultations" (#811), "Treatment of Hyperlipidemia: Expanding the Horizon of Prevention" (#812), "Menopause Management: A Multidisciplinary Team Approach" (#813), "Mosquito-Borne Viral Diseases (ACME)" (#814), "Understanding the Medical Malpractice Crisis" (#815), "Approaches to Diabetes Mellitus, 2003" (#816), "Hypertension Update" (#817), and "Is Your Emergency Department Prepared for a Nuclear, Biological, or Chemical Attack?" (#818).

The NCME videos are shelved in the AV collection of the Library and are available for one-week loan to registered patrons of the LSL. The NCME posters are prominently displayed near the AV shelves, and the programs are fully cataloged in QUIN, the Library's online catalog.

Dr. Soutter Reviewed continued from page 1

SR: Which institutions and individuals assisted you, in providing information and realia for the showcasing of Dr. Soutter's works and accomplishments?
GE: Dr. H. Brownell Wheeler [Harry M. Haidak Distinguished Professor of Surgery Emeritus], as a colleague of Dr. Soutter, provided me with unique personal and professional perspectives, as well as sharing slides of Dr. Soutter. UMMS alumnus Michael Foley also contributed rich insights. Especially generous with their time and materials were library and other personnel from our sister campus in Amherst, as well as the Massachusetts State Library, Boston University, Harvard University, Secretary of State Galvin's office, the Smithsonian Institution, the Marine Biological Laboratory at Woods Hole, the Massachusetts Hospital School, and St. Paul's School (Concord, New Hampshire).

Other invaluable sources included Mary Soutter (Dr. Soutter's widow) and Milton Randolph, Secretary of the Glider Pilots Association. Of the many print and electronic references we consulted, most useful were Susan Schlee's 1978 book, On Almost Any Wind: The Saga of the Oceanographic Research Vessel Atlantis; books on World War II military engagements obtained by [Reference Librarian colleague] Len Levin; and the website www.ernestina.org, which provided background about the Effie M. Morrisey.

SR: Based upon the research and anecdotes you were exposed to during your research for this project, as well as your own impressions of Dr. Soutter in his later years, what would you hazard to say were the human traits that aided him the most in his successes?
GE: His fierce determination to see the UMMS project through from start to finish was most impressive. The political opposition he faced, particularly in eastern Massachusetts, was very formidable, and would have stopped any lesser person in their tracks. Even after Worcester was chosen as the site of the State's medical school, there still remained a huge struggle to get the project funded and the facility built and open. He was never a quitter. In his early adulthood, Dr. Soutter endured numerous hardships to survive a 1,500 mile canoe trip through the Yukon, ministering to the needs of his injured fellow traveler. Dr. Soutter's sense of service to humanity also found expression in his philanthropic devotion to several charities, the Massachusetts Hospital School, and Chelsea Soldiers Home. Finally, in his administrative callings, Dr. Soutter had the uncanny ability for picking the right person for the right job at the right time.

SR: Thank you, Gael, and thanks to the other LSL staff members who assisted you in planning and preparing this wonderful display. Our medical library is truly fortunate to have been named after such a deserving and inspirational figure as Dr. Soutter. Also, how fortunate the medical community had the benefit of Dr. Soutter's influence for some 60 years. JL

A Dose of Reading: Physicians' Memoirs

Ever since the Renaissance, when Girolamo Cardano's 1643 autobiography (The Book of My Life) appeared, an impressive body of memoirs has flowed unabated from the pens of physicians the world over. The following is a gathering of some classic accounts, principally drawn from recent times. All titles are held in the collection of the Lamar Soutter Library, or are available through Interlibrary Borrowing or the Virtual Catalog system.


Gonzalez-Crussi, F(rank). There Is a World Elsewhere: Autobiographical Pages (1998). This well-spoken pathologist grew up as the son of a Mexico City pharmacist, before coming to the United States where he completed his medical training in Colorado in 1962. See also his essay collection, Notes of an Anatomist (1985) and his volume The Day of the Dead and Other Mortal Reflections (1993).


Mah, Adeline Yen. Falling Leaves: The True Story of an Unwanted Daughter (1998). Blamed for her mother's death at her birth, Mah was raised as an unwanted fifth daughter by an emotionally remote and cruel stepfather and housekeeper and alcoholic ape.

Marion, Robert. Learning to Play God: The Coming of Age of a Young Doctor (1991). Having lived and worked in the Bronx since graduating from Clark University in 1974, this pediatric geneticist incorporates memories of medical school while presenting an engaging and balanced view of the process one goes through to become a physician.

Munthe, Axel. The Story of San Michele (2002 reprint). Brimming with humorous and poignant anecdotes drawn from decades of living and doctoring on the Isle of Capri, this highly readable memoir is infused with this Renaissance man's warm affection for even the quirkiest of his acquaintances, such as a demonic housekeeper and an alcoholic ape.

Rubin, Hank. Spain's Cause Was Mine: A Memoir of an American Medici in the Spanish Civil War (1997). A former medical administrator of the office and blood transfusionist, Rubin describes how, at age 20, he decided to leave UCLA's premed program to travel to Europe to battle fascism with the International Brigades.
Several LSL staff members have recently returned from San Diego where they were actively involved in this year's Medical Library Association annual meeting. The MLA is the premier professional organization of health information professionals, consisting of more than 4,000 individual medical librarians and institutional members. Active participation by Lamar Soutter librarians promotes the visibility of the high quality information resources and services of the UMMS, and is consistent with the UMMS goal of being recognized for programs of national distinction.

James Comes (Associate Director, Reference, Education, and Information Services) identified the major issues in copyright legislation, and the implications of this legislation for librarians, in his poster “Copyright in a Sea of Technology, Legislation, Interpretation, and Guidelines.” The Copyright Law, the Digital Millenium Copyright Act, the TEACH Act, and the shrinking public domain were examined. All library staff members are affected in unique ways by copyright legislation and rulings by the courts, and it is important, but difficult, to stay informed.

Nancy Harger (Information Literacy Librarian) presented a poster entitled “Parents Learn to Find Quality Health Information on the Internet.” This poster describes a project to provide formal and informal classes to teach parents to find web-accessible images, using Cumulus SERVER software on a PDA and the capability of Voyager (the LSL’s integrated library system) “browses” of barcoded, non-circulating journals within the library, statistics were tracked. Then usage statistics were collected during the reshelving process. After staff compiled reports using Microsoft Access, the results were used to make journal retention decisions.

Deanna Lucia (Associate Director, Administrative Services) and Mary Piorun (Associate Director, Systems) presented the benefits of using a team approach to manage the recent complete renovation of the Lamar Soutter Library, in their poster “Managing a Library Renovation Project: A Team Approach.” Staff from all LSL departments participated in six teams over four years, allowing each department’s needs to be considered during each step of the project.

In her poster “The Process Behind the Project: Tips for New Researchers,” Reference Librarian Peg Spinner outlined the steps involved in applying for a research grant. This poster generated a lot of interest and feedback; Ms. Spinner has been invited to prepare an article for possible publication.

All of the presenters agreed that participating in the poster sessions is an important aspect of the conference and is an invaluable way to network with their colleagues and gather new ideas to consider for use at the LSL. These six UMMS posters were again displayed in the LSL for the NLM team making a routine mid-contract site visit to the NN/LM New England Region on June 17th. Several of these posters will also be displayed on MLA’s website at: http://www.mlanet.org/am/am2003/e_present/index.html.

Five members of the NN/LM, NER staff attended the meeting of the eight Regional Medical Libraries with the National Library of Medicine National Network Office staff. The RML staff members were able to plan activities and priorities for the coming year, in consultation with representatives of the funding agency. They also participated in smaller group meetings with their counterparts. Representing the NN/LM, NER were Elaine Martin (Director), Javier Crespo (Acting Associate Director), Donna Berryman (Outreach Coordinator), Penny Glassman (Technology Coordinator) and Mark Goldstein (Network Coordinator). At the RML Directors’ meeting, Glassman and Jull Kwong, of the Southwest Region, presented the results of an April 2003 ILL Cost Survey which analyzed the charges NN/LM network members incur to borrow materials. (The power point presentation may be viewed at http://nnlm.gov/psr/ppt/ill_cost_2003.ppt.)

Attendees from the LSL were involved in other aspects of the six-day conference. Jane Fama (Associate Director, Access Services) attended the New Members’ Breakfast and networked with other “first timers.” Hathy Simpson attended the Public Health/Health Administration Section’s business meeting and participated in a CE course entitled “Developing Your Own Web-Based Course: A Hands-on Workshop.” Barbara Ingrassia, chair of the Governmental Relations Committee for NAHSL (North Atlantic Health Sciences Libraries) attended the MLA GRC meeting and the legislative update, and served as Recorder for the Governmental Relations Roundtable at the Chapter Sharing Roundtables Luncheon.

Next year’s annual meeting of MLA will be held in Washington, D.C., May 21–26, 2004.
Selzer, Richard. Down from Troy: A Doctor Comes of Age (1992). Following up on an already impressive body of medical writings accessible to the layperson—primarily in the form of essays and short stories—this son of a family practitioner writes here of his 1930s childhood on the banks of the Hudson River, as well as his medical training in Albany and at Yale.

Thornton, Yvonne S. with Jo Coudert. The Ditchdigger’s Daughters: A Black Family’s Astonishing Success Story (1999). This inspirational family memoir, by a New York City area practicing physician, describes the determined efforts of her parents and four sisters to overcome racist attitudes and related obstacles, while living in 1950s New Jersey. JL

Crespo Chosen Associate Director

The Lamar Soutter Library is pleased to announce that Javier Crespo has been selected as the new Associate Director, National Networks of Libraries of Medicine, New England Region (NN/LM, NER).

Before becoming Associate Director, Javier served as the Consumer Health Information Coordinator for the NN/LM, NER. In that capacity, Javier provided training programs to public librarians, health care workers, and the public throughout the New England Region. Before joining the NN/LM, NER team, Javier was the Assistant Director for the UMass Health Net project, the LSL’s own consumer health information initiative.

In the summer of 1999, Javier relocated to the LSL from Chicago, where he was Information Services Librarian at the Library of the Health Sciences at the University of Illinois at Chicago.

Javier appreciates the opportunity to serve libraries and librarians through the work of the Regional Medical Library. Please join us in congratulating Javier on his new position. DL