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## SoutteReview, Issue 19

Lamar Soutter Library, University of Massachusetts Medical School

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# SoutteReview

Newsletter of The Lamar Soutter Library • University of Massachusetts Medical School • Issue 19

## Library Renovation Completed



The installation of the Library's new Circulation Desk completed the year-long renovation

Although digital technology has greatly enhanced the ability of the Lamar Soutter Library to promote and advance research, education and clinical care, the need for the Library as a physical place has not been eliminated. The medical school administration recognized that the present space limitations and configuration of the Lamar Soutter Library did not allow us to meet the needs of the UMass Medical School community.

The \$1.5 million project has culminated almost a year to the day after its start. It is a project that began as a way of helping the Library sustain and enhance what we are about—the delivery of quality, up-to-date information needed to improve the health of the public, as well as the education of medical, basic sciences, and graduate nursing school students. The substantial progress we have made during the last year to

improve Library facilities for UMass Medical School faculty, staff and students was sorely needed, heartily welcomed and greatly appreciated.

So with the move of Circulation Services to its new desk just before the Christmas holidays, and the punchlist down to just one page, we end this phase of renovation.

The impact the renovated spaces has had on the facility is already evident, with the computer lab humming, an increased number of users finding comfortable, soft sofas to read in, and a more efficient approach to user services at our public services desks. Watch for our open house this spring, at which we will celebrate the past and welcome the future. *EM*

## Evidence-Based Practice for Public Health Project at the Lamar Soutter Library

This past year The Lamar Soutter Library has been working on an Evidence-Based Practice project for Public Health. The project is funded by an award from the Centers of Disease Control and Prevention (CDC) and the Association of Teachers of Preventive Medicine (ATPM). Director Elaine

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## LIBRARY HOURS

**Monday - Thursday** 7:00 am - 11:30 pm

**Friday** 7:00 am - 9:00 pm

**Saturday** 9:00 am - 10:00 pm

**Sunday** 10:00 am - 11:30 pm

*Hours are subject to change due to exams, holidays, and weather conditions. Please call 508-856-2511 for current library hours.*

## TELEPHONE NUMBERS

### Circulation

508-856-6099

### Reference Desk

508-856-6857

### Document Delivery

508-856-2029

### Interlibrary Borrowing

(508) 856-3302 or 856-2080

### Library Administration

508-856-2205

### Government Documents

508-856-2473

### Journal Information

508-856-2388

### Acquisitions

508-856-1041

## Phase 2 for the Pediatric Family Resource Library

The start-up grant funding from the Massachusetts Board of Library Commissioners, for the Pediatric Family Resource Library (PFRL), officially expired September 30. The primary challenge, during the previous year, was and continues to be the delivery of information to families who use the UMass Memorial Children's Medical Center, located on the second floor of the Benedict Building. In this vein, from January through September, about 800 patrons visited the PFRL, for whom 165 library cards were issued and 75 extensive research searches conducted. Some 140 book and video titles circulated 222 times.

The Lamar Soutter Library will continue to fund the library's two parental liaisons until some other sources of funding can be obtained. It will remain staffed by LSL Reference Department Librarians Gael Evans, Paul Julian, and Nancy Harger. The PFRL's collection has more than 500 books; many more titles have recently been obtained, including a large number about adolescent topics, in response to user feedback.

Also, the Pediatric Family Resource Library has received more grant funding from the Regional Medical Library to teach parents how to find and use quality health information on the Internet. This will enable the staff to offer formal and informal Internet classes to parents who use the Children's Medical Center. The library will also acquire another computer specifically for parents' use, and will have access to the computer lab in the LSL for group instruction.

For more information, contact Pediatric Librarian Nancy Harger at 508-856-3334 ([Nancy.Harger@umassmed.edu](mailto:Nancy.Harger@umassmed.edu)) or Chris Stille MD at 508-856-5672. *NH*

## Pay for Printing Comes to Library

Beginning January 2, 2003, the Library introduced a pay for printing system to its patrons. The cost for printing is ten cents per page, and a Mac-Gray/Copico card is required to print. The Mac-Gray/Copico card can be purchased from the card dispenser on the first floor of the Library and is the same card currently used for the Library's photocopy machines.

Previously, the average number of pages printed in the Library had been more than 100,000 per month, with an estimated 15,000 of these

pages being left unclaimed at the printing stations. It is expected that the pay for printing system will decrease printing by 60%-70%.

The Library has contracted the printing service out to Mac-Gray/Copico, a vendor specializing in library copier and printing services since 1978, because it is no longer economically feasible for the Library to operate this service.

For any questions regarding this service, please see the "What's New" section of our website at <http://library.umassmed.edu/>. *DL*

## Library Liaison Program

The Reference Department of the Lamar Soutter Library has participated in a library liaison initiative since 1999. This initiative, formulated by Director Elaine Martin and coordinated by Reference Department head Jim Comes, allows Reference staff members to interact with individual departments of the University of Massachusetts Medical School, for the purpose of assisting those departments with their unique library needs. Today, six staff members of the Reference Department participate in this program. As one of the library liaisons, I work with the Graduate School of Nursing(GSON).

During the past three years, I have assisted the GSON with many library related activities. I begin each new academic year by participating in the Orientation Day for new Graduate School of Nursing students. I speak to these new students informally, describing very briefly some of the Lamar Soutter Library's resources and services that may help them. Later on that day, I conduct tours of the Library in order to give these new students a sense of what is available to them, and where they can find it. As part of this first exposure to the

Library, I offer the GSON students an opportunity to sign up for hands-on training sessions of some of our resources, including a session on how to search the Medline database. Our relationship does not stop with this first orientation session.

In the past three years I have also led workshops for Graduate School of Nursing students on other library resources. These sessions have included a workshop on Advanced Databases designed for second year GSON students, a customized session on Research and Writing Resources for Nurses, and Evidence-Based Medicine Tools for Nurses, a program designed by Reference Librarian Peg Spinner for the third year medical students. All of these programs have been well received. For me, it is a wonderful opportunity to work closely with a group of highly motivated and very appreciative library patrons.

The library liaisons and their respective departments are Jim Comes/Physiology; Gael Evans/Psychiatry; Peg Spinner/Biochemistry and Molecular Pharmacology; Nancy Harger/Surgery; Judy Nordberg/Cell Biology, and Paul Julian/Graduate School of Nursing.

*PJ*

## Dose of Reading: Alcoholism: Part II

The following are accounts by individuals who have been afflicted with this disease, either themselves or as children of alcoholic parents or guardians. All titles are held in the collection of the Lamar Soutter Library, or are available through Interlibrary Borrowing or the Virtual Catalog system.

Exley, Frederick. *A Fan's Notes: A Fictional Memoir* (1968). Much closer to fact than fiction, this first volume of an autobiographical trilogy is marked by an unblinking self-examination of this college teacher's life, which was ravaged by alcoholism, two broken marriages, three stays in mental hospitals, and attempted suicide.

Kittredge, William. *Hole in the Sky: A Memoir* (1992). A former Oregon cattle rancher, Kittredge weaves a complex family history that includes his battle with alcoholism, which he survived largely by turning to writing.

Knapp, Caroline. *Drinking: A Love Story* (1996). A former editor of the *Boston Phoenix*, Knapp chronicles her struggles during the 1980s with alcohol addiction and incipient anorexia nervosa.

McCall, Bruce. *Thin Ice: Coming of Age in Canada* (1997). Known chiefly today as a satiric illustrator and contributor to such publications as *New Yorker*, McCall describes a bleak childhood in rural Ontario, which included being reared by an alcohol-dependent mother.

McCourt, Frank. *Angela's Ashes: A Memoir* (1996). This classic memoir, adapted into a motion picture featuring Emily Watson, tells of the author's years of growing up in poverty in Ireland, with little food and an alcoholic father.

McNaron, Toni. *I Dwell in Possibility: A Memoir* (2001 expansion of 1992 edition). A recovering alcoholic who is also a lesbian and educator, McNaron grew up in 1940s Alabama.

Moss, Barbara Robinette. *Change Me into Zeus' Daughter* (1999). Moss survived a horrendous Southern childhood, growing up malnourished in the 1960s with seven siblings a codependent mother and an alcoholic, physically abusive father.

Nekola, Charlotte. *Dream House: A Memoir* (1993). Nekola grew up in St. Louis in the 1950s; her father was an alcoholic, her mother died from cancer, and her sister became homeless.

Nichols, Beverley. *Father Figure* (1972). In this incredibly confessional memoir, British novelist, pianist, and journalist Nichols tells of his three attempts to murder his alcoholic father.

Paterson, Judith. *Sweet Mystery: A Book of Remembering* (1996). Like Moss (see above), Paterson survived a Southern childhood marred by a brutalizing, alcohol-fueled father, and the premature death of her mother.

*continued on page 4*

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### Evidenced-Based Practice *continued from page 1*

Martin serves as the Principal Investigator of this undertaking, and Reference Librarian Hathy Simpson is Project Coordinator. Dr. Roger Luckmann (from the Department of Family and Community Medicine) and Dr. Sharon Telleen (from the University of Illinois at Chicago) function as expert consultants for the project.

Evidence-Based Medicine (EBM) for clinical medicine involves using the best evidence to care for individual patients. Evidence-Based Public Health (EBPH) relies upon the best evidence to develop public health policies and intervention programs. Various EBM resources exist to help clinicians sort through the vast medical literature to find the best evidence for their practice needs. However, few resources are available to assist public health practitioners in finding high quality information.

A primary aim of the project is the examination of characteristics of clinical EBM resources and the determination of their applicability toward a model for EBPH. Extremely broad, the field of Public Health ranges from disease control to health care financing. To develop an evidence-based tool appropriate to Public Health, the project team needed to identify the knowledge domains of Public Health, and then locate the literature and bibliographic databases associated with each domain.

The project team looked at public health associations, government health agencies, national health objectives, and other public health sources to identify their knowledge domains. This was daunting, but well worth the effort. A list of journals related to public health practice was also identified and compiled. Those, along with other

findings, can be viewed at the project's website at: <http://library.umassmed.edu/ebpph/>.

The project team recently had the opportunity to travel to the CDC in Atlanta. They met with the CDC Information Center Advisory Committee, gave a presentation on the subject, and solicited feedback from the committee. The CDC librarians and researchers were very positive about the project, particularly the concept of matching public health journals with the knowledge domains of Public Health. The group thought this would be most helpful in identifying literature in specific public health subject areas. The librarians also hope that the project will be a useful way to organize the large amount of information available at the CDC. *continued on page 4*

# SoutteReview

SoutteReview is a quarterly publication of The Lamar Soutter Library at the University of Massachusetts Medical School.

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## New Assistant Cataloger Hired

On January 13, Lisa Palmer joined the staff of the Lamar Soutter Library, filling the position of Assistant Cataloger. She comes to the Library with impressive credentials, having worked as a catalog program manager for many years at Hewlett-Packard.

Her experience includes expertise in bibliographic access, systems administration, authority control, retrospective catalog conversion, vendor relations, and workflow analysis. Among her numerous duties have been challenging projects involving original cataloging.

Lisa earned her M.S.L.S. at Simmons College, and tells us that her avocational interests include hiking, aerobics, and reading. Welcome aboard, Lisa! *JL*

### [Electronic Journals continued from page 3](#)

The Lamar Soutter Library recently received notification from the CDC and the ATPM that the project's funding has been renewed for another year. Goals for the project include determining the information needs of public health workers through focus groups, and identifying how they would prefer to access Evidence-Based Public Health information. *HS*

We wish to thank the following individuals for their donations of books and journal issues to The Lamar Soutter Library during 2002:

Russell Barkley, Leslie Berg, Francis Chlapowski, Harvey Fenigsohn, Emily Ferrara, Stephen Fish, J.P. Flatt, Armando Fraire, Dominic Geffken, Jeffrey Geller, H. Maurice Goodman, James Hamos, Marion Harnois, Thomas Johnson, Jeanne Keller, Fauzia Khan, Leonard Laster, Aaron Lazare, David B. Ludlum, Sandy Marks, John Moran, Lee-Anne Saccone, Vivek Samnotra, Carolyn Schwartz, Dorothea R. Simmons, Lina Cassandra Vawter, Michael Volkert, H. Brownell Wheeler, Merrill Wolf, S. Zigman

The Library accepts offers of

materials in good condition, published primarily during the past ten years, for possible addition to the main collection. Older items, with special historical significance and value, may be offered for possible addition to the Rare Books Room. Financial donations are also welcomed. We particularly encourage faculty, researchers and staff to donate a copy of any books they have authored or edited. For more information, please contact Barbara Ingrassia, Associate Director for Technical Services, at 508-856-1041. Again, thank you to those who have made items available to our collection. *BI*

### [Dose of Reading: Alcoholism continued from page 3](#)

Pelzer, Dave. *A Child Called It* 1993 (followed by *The Lost Boy* (1994) and *A Man Named Dave* (1999)). This best-selling trilogy tells how Pelzer suffered the numerous humiliations and pains inflicted upon him by his sadistic, alcoholic mother, during his California childhood.

Previn, Dory. *Midnight Baby: An Autobiography* (1976). The daughter of an alcoholic mother and abusive father, Previn details the first ten years of her life, including

her entry into show business. (She later married jazz pianist and composer Andre Previn.)

Reynolds, Rick. *Only the Truth Is Funny: My Family, and How I Survived It* (1992). Now a comedian, Reynolds' early years were spent growing up in a dysfunctional family marred by alcoholism.

Sommers, Suzanne. *Keeping Secrets* (1988). The future model and actress weathered a childhood and adolescence with a father and siblings who abused alcohol. *JL*