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Under contract with the National Library of Medicine, the Lamar Soutter Library serves as the Regional Medical Library for the New England region. The Library is one of 13 regional libraries of the National Network of Libraries of Medicine that house the largest collection of medical literature on the East Coast. The Library offers access to a wide range of medical information. Librarians support the training of health professionals, including physicians, medical students, nurses, and health educators. Librarians also work with other libraries and communities to provide health information to underserved and underprivileged populations.

For the fiscal year 2011, the Library hosted 322,496 visits with 17,707 partners. Through community engagements, the Library served MaineCare providers, staff and bundled projects reached numerous audiences, including the University of Maine Health, educators, librarians, school nurses, and community health workers. We are currently in our last year of our contract period and submitted our renewal proposal for our next five year term.

Last July, the NLN gathered health sciences librarians from around New England Region Council, identified area or broader areas that should be addressed in providing health information services to various broad areas of need.

1. Redefining our roles: changing the perception of user needs and evaluation of library services.
2. Developing a collaboratively shared program with the Worcester campus of the Massachusetts Medical School.
3. Providing the growing student population, the Library lectured in the Nursing Epidemiology course.
5. The Office of Medical History and Archives.

In response to user requests for increased electronic resources and additional study space, the library converted the majority of the print journal collection to electronic- delivery, scanning a core group of titles of high user demand to the University’s repository mass storage in order to develop more efficient and effective operations provided increased access to library collections, freed up space within the library for additional seating, provided a flexible environment for collaborative study and event programming, and reduced overall processing and binding costs.

The new dynamic space takes the library beyond its traditional role of cultivating the mind, to a place where it can cultivate the spirit through humanities in medicine and humanities in public health. Imagine what can be the one place on campus where students, faculty and staff from the three schools (Nursing, Medical, and Biological Sciences) can come together for interdisciplinary learning and inter-professional collaboration.

100 Seats Added

Approximately 6,000 square feet of unused shelving was removed and 100 new users seats added. Seating options range from small group study rooms, with overlay monitors, to facilitate group work, to wheeled tables and chairs for easy movement and configuration, with safe height seating, and small round tables. This new user seating increases the total availability of library seats (study and computer) by 47%, supporting the growing student population.

What’s New in Education & Outreach

Medical School: The year witnessed continued to the curriculum to a greater degree than ever. The Library’s medical history/archives taught medical history of libraries. Librarians expanded a collaborative relationship with the Worcester campus of the Massachusetts Medical School.

Graduate School of Biomedical Sciences: The Library designed a customized website with direct access to the SAGE and multidisciplinary content for researchers and GBSS students. Offered orientation sessions for new students, and provided assistance in migrating grant resources to the Library’s new clinical web portal to support learning and collaboration science.

Online Finding Aids, Oral Histories, and Online History Collections: The Office of Medical History and Archives.

In response to those needs, a February Town Hall meeting was held to solicit user needs and evaluation of library services.

Resource Maximization

The Library at Work: Cultivating both Mind and Spirit

Cultural Events

Event programming for FY2011 included:

- Humanities in Medicine Orientation
- Teaching Health Science with Online Media (Phenotypes) Webinar, sponsored by the Department of Health Policy and Management, University of Minnesota, and the Office of Medical History and Archives, University of Massachusetts Medical School
- Reopening the Art of Medicine
- More Men: Physicians and the Cultures of Medicine
- A New Era: A View into the Worlds of Anatomical Art
- Third Annual Symposium: The Dynamic Curriculum
- The Art of J. Barry Hanshaw
- Celebrating the Life and Works of Tobias McConchie, as a very new member of the UMMS faculty, staff, researchers, and students. The goal is to bring together all of the University's research under one umbrella, observe, provide, and present access to that research. The archive was launched in FY08 and grew significantly in FY2010. The repository reaches a significant milestone in FY2010 by exceeding 180,000 full text downloads on April 10.

- New Features implemented in FY2009:
  1. Published their annual report
  2. Published the annual report in electronic form (http://www.library.umassmed.edu/coi/annualreport/)
  3. Launched the annual report as an online publication and digital copy of the print annual report

- Scholarly Communications

The library raised awareness of scholarly communication issues among faculty and researchers. Most notable are the success and education associated with a website for the Mandator, Fund with Participating Faculty, Council, the Library provided the research and background information necessary to bring together researchers, faculty, and students. The project has been developed by the library are in the areas of author rights, copyright, funding body mandates, and a series of faculty meetings. The project has been developed by the library and the OMHA collection development team.

- Library Acquisitions

The office of Medical History and Archives

- Acquisitions and archivists:

- Online via the LSL’s catalogue, the OMHA web page, and on the Library’s homepage to provide the most current information on the topic of copyright.

- Staff involved in the creation of a series of documents on copyright and how the law applies to faculty in their teaching, publishing, and professional speaking roles. A conversation, such as the first story, in the Library’s creation of the OMHA exhibit, which is described in the exhibit’s catalog (see below). The history of the series of faculty meetings. The project was led by Susan G. Smith, the project coordinator. To work with University Hospital. The Oral History collection grew to 45, including interviews with former hospital staff, including Drs. Wheeler, Tranquada, Goodman, and Hanshaw. OMHA provided the oral history collection with interviews with former hospital staff, including Drs. Wheeler, Tranquada, Goodman, and Hanshaw.
Director’s Message

Technology has had a profound effect on the library as an institution. Scholarship has been trans- 
formed by the digital age. It is essential that students and faculty have the digital resources they need at their fingertips. This involves not just journals but books, too. Unique digital resources are available 24/7. The LSL’s scholarship initiative is increasing more and more. Yet, the library as place is important, too. Students demand study spaces in the library. People look to the LSL as the place to go for collaboration and learning. The library is the one place on campus where everyone, from all three schools, the clinical system, and the community can come together and share their experiences and be introduced to ideas beyond their ordinary work life. They can borrow a library, enjoy an article, or search a complex health problem.

I like to say, as a result of the ongoing changes in technology and the services the library offers, the LAMAR SOUTHER LIBRARY at UMass Medical School has become the library of the mind and spirit. The LSL provides a welcoming environment for exercising the mind in intellectual pursuits or as a stopover at the end of a long day. It is the great place to have casual discussions on important topics of the day – from those that can enrich the health professional as well as others.

That’s what this year’s report is all about. We look forward to continuing this tradition.

The following annual report details the past year’s efforts by the LSL staff to keep the library at the center of campus intellectual and cultural life. In closing, I would like to thank our do- nors, the Library and Learning Resources Com- mittee, and all our supporters. Your support of the LSL makes it possible to do all that we do.

Department of Library and Information Sciences

Library and Learning Resources Committee

Michael P. Ball, Ph.D., Associate Director, UMass Medical School Library

Mary Piorun, MLSL, MBA, AHIP, Director of Library Administration

Miriam Kharbanda, Assistant Director, Electronic Resources

Elaine Martin, Assistant Director, Collection Development

Director’s Message

Selected Statistics FY 2010

Lamar Soutther Library Operating Budget

Washington, MA, May 10, 2010:

Lamar Soutther Library Staff

Administration: Diane Marten, MLIS, dell Joslyn, Monaran Younak, Josephine Yauk, Jackie Jaffe

Public Desk and User Services: Jane Fane, Kerry Matty, June Gasparrini, Richard Gay, Joe Guarino, Jean Heins, Paul Julian, Charles Labonte, Jeff Long, Vivian Okyere, Susan Skoog

Office of Medical History and Archives: Ellen More, Ph.D., Kayvan Faghihi, Kristina Andreassen

Community & Technology Partners: Keely Nelson, Natalia Faustino, Kevin Molnar, Gabriel Arce, Sara Higgin, Jen Wilcox

Non-Profit Organization

Lamar Soutther Library

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