Lamar Soutter Library Annual Report FY2008

Lamar Soutter Library, University of Massachusetts Medical School

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## Lamar Soutter Library Operating Budget

<table>
<thead>
<tr>
<th>FISCAL YEAR</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lamar Soutter Library</td>
<td>Operating Budget</td>
</tr>
</tbody>
</table>

### Selected Statistics FY 08

<table>
<thead>
<tr>
<th>Category</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collections</td>
<td>4,961</td>
</tr>
<tr>
<td>Total print volume held</td>
<td>209,411</td>
</tr>
<tr>
<td>Databases</td>
<td>365</td>
</tr>
<tr>
<td>(Additional student)</td>
<td></td>
</tr>
<tr>
<td>Services and Staff</td>
<td></td>
</tr>
<tr>
<td>Service workhours</td>
<td>278,257</td>
</tr>
<tr>
<td>Library Visitors</td>
<td>5,520,214</td>
</tr>
<tr>
<td>SLR home loans</td>
<td>301</td>
</tr>
<tr>
<td>Educational resources</td>
<td>1,345</td>
</tr>
<tr>
<td>Participants in education sessions</td>
<td>44</td>
</tr>
<tr>
<td>Outreach resources</td>
<td></td>
</tr>
<tr>
<td>Circulation transactions</td>
<td>47,771</td>
</tr>
<tr>
<td>Interlibrary loans to others</td>
<td>16,055</td>
</tr>
<tr>
<td>Interlibrary loans from others</td>
<td>1,460</td>
</tr>
<tr>
<td>Total staff</td>
<td>4,411</td>
</tr>
</tbody>
</table>

### Lamar Soutter Library Staff (7/1/07 - 6/30/08)

**Administrators:** Elaine Martin, DA; John Schiegel; Deb Ducman-Osborn; Marianne Seier; Cheryl Lavoie  
**Public Desk and User Services:** Jane Farley, Karen Mayotte; Susan Garcia; Jacob Ginnelle; Roland Gray; Jean Fees; Paul Julian; Charles Labonte; Jeff Long; Vinay Oommen; Han Williams  
**Strategic Initiatives and Workforce Development:** Bernadette Ingerson  
**ESL Support:** Nancy Peterson  
**Office of Medical History and Archives:** Ellen More, Ph.D.; Harvey Fingelhnan  
**Education and Research Services:** Jasmine Corrao, Sally Gone; Nancy Weger; Lee Levine; Nancy Linheizer, Judy Nordberg; Roger Reval  
**Technology Initiatives and Resource Management:** Mary Purus, Cecile Benco; Bobbi Budoff; Robert Fanning; Jane Aparicio; John May; Claire Nekron, Lisa Palmer; Juice Powell, Robert Vander Harr  
**National Network of Libraries of Medicine, New England Region:** Javier Crespo; Donna Bergerman; Melanie Ethier; Penny Glassman; Mark Goleman; Lauren Kobilakos; Martha Pearson; Harriet Simpson; Nicole Vernon

## Lamar Soutter Library

**University of Massachusetts Medical School**  
55 Lake Avenue North • Worcester, MA 01655

### Director’s Message

Information Age, Google, Facebook, Web 2.0, Social Networking, Learning, Evidence Based Medicine... These are just a few of the buzzwords we hear today when talking about information. Authoritative information is critical to the education, research, patient care, and service missions of the University of Massachusetts Medical School (UMMS). Academic Health Sciences Center. Providing access to the right information anytime and in any format is what the Lamar Soutter Library (LSL) does. Although the forms of information may change, from print to online or other media, the role of the Library remains the same. However, at the LSL, it never becomes clear about the provision of information resources. We live completely as a part of a culture of information seeking and serving assisting the assessment of the information needed and delivering a response to meet that need. This philosophy of customer service is what distinguishes the Lamar Soutter Library.

The annual report is a brief taste of the service, research, and learning activities, as well as the accomplishments and achievements of the LSL staff during the fiscal year 2007-2008. We highlight our success in building collections, documenting the history of the Worcester campus, providing state-of-the-art information technologies, and producing cultural programs, as well as author and event activities, which enrich the life of the academic health sciences center. We continually strive to improve our services and to offer the best we can to our users.

In closing, I would like to thank our donors, the Library and Learning Resources Committee, and all our supporters. Your support of the LSL is vital. Your support is possible for us to enrich the intellectual and cultural lives of the students, faculty, employees, and public.
Office of Medical History and Archives FY2008

This year we established a physical space for the newly created Archives at LSL in the Rare Book Room (RBR), the remainder of the RBR being used for a common study space for researchers and for LSL-related seminars. Our 32 collection boxes containing acid-free boxes and folders, and an accession log created. Twelve collections were added to the collection during the fiscal year, including 3 to the LSL Rare Book and Manuscript Collection, 1 to the Donald W. M. Thomas Rare Book Library Collection, 1 to the History of Science Society, Washington, DC, November 4, 2007.

The People’s Medicine comes to Massachusetts.

Librarians continually advised and provided instruction in its use.

To house and develop a regional center related to copyright, authors’ rights, and open access. We have expanded our changing environment of the twenty-first century. Librarians held General information sessions at research departments, such as Cell Biology, Preventive and Behavioral Medicine, and provided instruction in its use.

Keeping Pace in Education

As the LSL continues to move into the twenty-first century, its library education is a vital component of our mission. We are continually looking at how we can best serve our patrons how to find quality information that is relevant and up to date and how to manage the ever-changing information. We have expanded our services for the School of Medicine, the Graduate School of Biomedical Sciences, and the School of Public Health. Our teaching focuses on the following modalities: RefWorks, an online bibliographic management tool; PubMed, an evidence-based database; and Practical Information Access for the Public Health Workforce Website.

Grants/Sub-Contracts in Effect FY2008

Early Childhood Resources Center, Massachusetts Department of Education, 2003-2007, $45,000; Elaine R. Martin, principal investigator, Richard Glew, project director. To house and develop a regional center featuring a variety of resources for early childhood educators and parents.


To help UMMS researchers affected by the NIH Policy both understand and meet the new regulations, we established a campus-wide educational awareness campaign. We have worked closely with the Library’s website, campus-wide educational awareness campaign, the NIH homepage, and UMMS-News. The Educational Development Center also hosted an additional series of presentations on various topics, such as PubMed, MedlinePlus, and database searching skills.

Academic Degrees:

Debra Dulcineia Guzman BS in Agriculture & Natural Resources from University of Connecticut; Sally Glose, MS in Exercise Physiology from H tha College; Kenny Mayotte, MLIS in Information Management Technology from University of Maine; Mary Porcaro, MBA from Bentley College, Richard Kwak, MS in Library & Information Science from Simmons College.

Winning Award:

Marianne Simon (2007) began working nights and weekends in the LIS in the Circulation Department in 1990 and 1999, moved to the Technical Services Department in 2001 and, in February 2008 became the LIS Public Services Librarian.

Achievements, Honors, and Awards

Recognized as one of the major developments in Research Support Services, the LIS, on March 1, 2008, they gained access to the NIH database, RefWorks, an online bibliographic management tool; PubMed, an evidence-based database; and Practical Information Access for the Public Health Workforce Website.

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Presentations/Posters/Publications FY2008


Levin, L. Ren, Bae, Lynn, Lyndia, Andrew, Barber, Andrew, and Thauaud, Laxie. Presentation/Poster: Using the Apress’ *Laxie* Capture System to orient students and faculty to the University of Minnesota and the University of Minnesota Library.


Lerner, Fama, Jane; Comes, James F.; Frempong, Vivian; Ingrassia, Barbara; Mayotte, Kerry; Palmer, Lisa A.; and Piorun, Mary. Article: "History of Medicine," an optional enrichment elective taught by Ellen More, PhD (LSL and Psychiatry), Richard Glew, MD, and Thomas Cropley, MD (Infectious Disease; Dermatology, respectively), is open to medical students from all four years, as well as faculty. "History of Psychiatry," a new course for Psychiatry Department residents, is taught by Sheldon Bergens, MD, Jeff Gallier, MD (both of Psychiatry), and Ellen More, PhD.

Librarians have presented on the need for support staff. At health science libraries.

NER Update

The following summarizes our activities in the areas of Archives, Medical History, and Humanities in Medicine:

Archives:
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A book-length exhibit, "The People’s Medicine comes to Massachusetts." Nearly 40 UMass authors were honored. This year we established a physical space for the newly created Archives at LSL in the Rare Book Room (RBR).

177 librarians throughout the state, NLM staff have presented on the need for preparing for disasters, promoting investment in disaster and emergency management within our library own institutions, and providing a Step down (Release) Continuity Plan. A distance-based course was also designed and conducted, based on the 10-Step Plan. Librarians completing the course develop a crisis plan appropriate to their own libraries.

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