Online Advertising for Cancer Prevention: Google Ads and Tanning Beds

Wilmarie Cidre Serrano
Harvard Medical School

Mary-Margaret Chren
University of California - San Francisco

Jack S. Resneck Jr.
University of California - San Francisco

See next page for additional authors

Follow this and additional works at: http://escholarship.umassmed.edu/faculty pubs

Part of the Behavior and Behavior Mechanisms Commons, Community Health and Preventive Medicine Commons, Dermatology Commons, Health Information Technology Commons, Neoplasms Commons, Preventive Medicine Commons, Public Health Education and Promotion Commons, and the Skin and Connective Tissue Diseases Commons

Repository Citation
Cidre Serrano, Wilmarie; Chren, Mary-Margaret; Resneck, Jack S. Jr.; Aji, Nepheli N.; Pagoto, Sherry L.; and Linos, Eleni, "Online Advertising for Cancer Prevention: Google Ads and Tanning Beds" (2016). University of Massachusetts Medical School Faculty Publications. 900.
http://escholarship.umassmed.edu/faculty_pubs/900

This material is brought to you by eScholarship@UMMS. It has been accepted for inclusion in University of Massachusetts Medical School Faculty Publications by an authorized administrator of eScholarship@UMMS. For more information, please contact Lisa.Palmer@umassmed.edu.
Online Advertising for Cancer Prevention: Google Ads and Tanning Beds

Authors
Wilmarie Cidre Serrano, Mary-Margaret Chren, Jack S. Resneck Jr., Nepheli N. Aji, Sherry L. Pagoto, and Eleni Linos

Keywords
skin cancer, indoor tanning, tanning beds, Google, dissemination, skin cancer prevention

Rights and Permissions
Copyright © 2016 Massachusetts Medical Society. Publisher PDF posted after 6 months as allowed by the publisher’s author rights policy at http://www.nejm.org/page/author-center/permissions.
of this study were to examine the volume of tanning bed-related searches on Google and pilot the use of Google’s advertising service for dissemination of skin cancer prevention messages to users entering searches related to tanning beds.

Methods | We used Google AdWords, a pay-per-click online advertising service that places 3-line, 105-character advertisements next to Google search results, to showcase skin cancer prevention advertisements. Google for Nonprofits provided free advertising.4 Google AdWords campaigns are organized by key words, which approximate the search terms that people type into Google. We developed a list of tanning bed–related key words and examined the search volume of these using Google AdWords Keyword Planner and Google Trends.5,6 Google Trends depicts relative search interest over time by normalizing Google search volume data by the total number of searches. Our campaign was restricted to North America and English-language searches. Clicking on the advertisement directed users to information from the Centers for Disease Control and Prevention’s The Burning Truth Campaign.7 The University of California at San Francisco Committee on Human Research deemed that this study posed minimal risk and was exempt from institutional review board approval.

From April 1, 2014, to March 31, 2015, key words and advertisement content were iteratively modified based on impressions (advertisement display frequency), clicks (user clicks on the advertisement), and click-through rates (ratio of clicks to impressions). We divided the piloted advertisements into 3 thematic groups: appearance, health, and education. The 3 top performing advertisements in each group from the pilot period were selected to rotate evenly between April 2, and June 2, 2015. Although we were able to select key words and advertisements, Google’s internal algorithms determined how often each advertisement was shown: advertisements that match the content of the destination website or those that perform well initially are shown more often.

Results | Each month Google processes an average of more than 75 000 searches with search terms tanning, tanning bed, and tanning salon (Figure).5,6 Google searches for tanning bed–related key words are cyclical, with peaks observed in April and May of each year. Together, our selected advertisements were shown 235 913 times and clicked more than 2000 times (Table). A click-

![Figure. Trends in Google Search Terms Over Time](image-url)
Figure 2. Advertisement Performance

<table>
<thead>
<tr>
<th>Message Category</th>
<th>Advertisement</th>
<th>Clicks</th>
<th>Impressions</th>
<th>CTR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educational</td>
<td>The Truth of Tanning Beds: Do you know what you are doing to your skin? Educate yourself!</td>
<td>2062</td>
<td>198 276</td>
<td>1.04</td>
</tr>
<tr>
<td></td>
<td>The Truth Behind UV Light: Do you know what tanning beds do to your skin? Care for your skin!</td>
<td>132</td>
<td>17 464</td>
<td>0.76</td>
</tr>
<tr>
<td></td>
<td>Know What Tanning Beds Do: Are you sure you know what tanning does to your body? Educate yourself.</td>
<td>51</td>
<td>6058</td>
<td>0.84</td>
</tr>
<tr>
<td>Health</td>
<td>Protect Your Skin: Tanning increases risk of cancer. Learn the truth about tans.</td>
<td>6</td>
<td>467</td>
<td>1.28</td>
</tr>
<tr>
<td></td>
<td>Tanning Causes Cancer: Study the research. Learn the truth about tanning.</td>
<td>32</td>
<td>3507</td>
<td>0.91</td>
</tr>
<tr>
<td></td>
<td>Prevent Skin Cancer: Don’t indoor tan. Learn the truth about tans.</td>
<td>0</td>
<td>429</td>
<td>0</td>
</tr>
<tr>
<td>Appearance</td>
<td>Tanning Causes Wrinkles: Tanning is not good for your skin. Learn the truth about indoor tans.</td>
<td>17</td>
<td>5577</td>
<td>0.31</td>
</tr>
<tr>
<td></td>
<td>Prevent Skin Aging: Tanning ages your skin. Learn the truth about tanning.</td>
<td>0</td>
<td>432</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Tanning Makes You Ugly: Stop looking for a tanning bed. Learn the truth about tanning.</td>
<td>25</td>
<td>3703</td>
<td>0.68</td>
</tr>
</tbody>
</table>

Abbreviation: CTR, click-through rate.

Discussion | To promote healthy behaviors, we need approaches that reach large, targeted audiences. The enormous population using search engines and the ability to target messages based on search keywords make online advertising a potentially useful and relatively inexpensive tool for public health. Our pilot study demonstrated the feasibility of using online advertising to deliver targeted prevention messages related to indoor tanning and skin cancer. However, the effect of these advertisements on health behavior remains unknown. Further studies of this approach are needed to explore the characteristics of messages that generate views and clicks, and ultimately determine whether this type of intervention successfully changes behaviors.

Author Contributions: Drs Linos and Cidre Serrano had full access to all the data in the study and take responsibility for the integrity of the data and the accuracy of the data analysis. Study concept and design: Cidre Serrano, Aji, Linos. Acquisition, analysis, or interpretation of data: Cidre Serrano, Chren, Resneck, Pagoto. Drafting of the manuscript: Cidre Serrano, Linos. Critical revision of the manuscript for important intellectual content: All authors. Statistical analysis: Linos. Administrative, technical, or material support: Chren, Aji, Pagoto. Study supervision: Chren.

Conflict of Interest Disclosures: Dr Resneck reported serving on the Board of Directors of the American Academy of Dermatology and the Board of Trustees of the American Medical Association. No other disclosures were reported.

Funding/Support: This study was supported in part by Google for Nonprofits, which provided an AdWords grant to fund our advertisements.

Role of the Funder/Sponsor: The funding source had no role in the design and conduct of the study; collection, management, analysis, and interpretation of the data; preparation, review, or approval of the manuscript; and decision to submit the manuscript for publication.

Disclaimer: The views expressed in this commentary are those of the authors and do not necessarily represent the views of the American Academy of Dermatology, the American Academy of Dermatology Association, or the American Medical Association.


Copyright 2016 American Medical Association. All rights reserved.

102 JAMA Dermatology January 2016 Volume 152, Number 1

Copyright 2016 American Medical Association. All rights reserved.

jamadermatology.com