Lamar Soutter Library Annual Report FY2008

Lamar Soutter Library, University of Massachusetts Medical School

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Director's Message

Information Age, Google, Facebook, Web 2.0, Social Networking, Mobile Learning, Evidence Based Medicine… These are just a few of the buzzwords we hear today when talking about information. Authoritative information is critical to the research, education, patient care, and service missions of the University of Massachusetts Medical School. The Lamar Soutter Library is committed to providing access to the right information anytime and in any format. This is what makes the Lamar Soutter Library (LSL) unique. Although the forms of information may change from print to online or other media, the role of the library remains the same. However, at the LSL, we never cease to wonder about the provision of information resources. We continue to provide current, relevant, and reliable sources of information and service involving the assessment of the information needed and tailoring a response to meet that need. This philosophy of customer service is what differentiates the Lamar Soutter Library.

The annual report is a brief taste of the service, research, and learning activities, as well as the accomplishments and achievements of the LSL staff during the fiscal year 2007-2008. We highlighted our success in building collections, documenting the history of the Worcester campus, providing state-of-the-art information technologies, and producing scholarly programs, such as author and event events, which enrich the life of the academic health sciences center. We remain continually strive to improve our services and to offer the best we can to our community. In closing, I would like to thank our donors, the Library and Learning Resources Committee, and all our support. Your support of this important service is critical to the success of the LSL. We are grateful for your support in enriching the intellectual and cultural lives of the students, faculty, employees, and public.
Office of Medical History and Archives FY2008

Our teaching focuses on the following

In June of 2008, the library launched a new website -- the Library's "Social Network" -- providing an interactive, user-friendly environment for the Library's patrons and employees. The site was designed by MediaLab, a local company that specializes in web development. The website includes a variety of features, including:

- **Departmental News**: The News section provides up-to-date information about events, workshops, and other activities taking place at the library.
- **Library Events**: A calendar of events, including lectures, workshops, and other programs that the library is hosting.
- **Library Resources**: A section that provides links to a variety of resources, including the library's collections, databases, and online resources.
- **Contact Us**: A page that provides contact information for the library, including the library's phone number, email address, and physical location.
- **About Us**: A page that provides information about the library, including its history, mission, and goals.

The website is also designed to be accessible to users with disabilities, and includes a feature that allows users to adjust the text size and contrast settings.

In addition to the new website, the library has also been working on improving its collections management system. The library has been using a software program called Millennium to manage its collections, and has been working to improve the system's functionality and usability. The library has also been working to digitize its collections, including digitizing manuscripts, photographs, and other materials.

The library has also been working to improve its outreach efforts, including by hosting a variety of events and workshops. The library has been hosting events for different groups, including for faculty, students, and the general public. The library has also been working to promote its collections, including by creating new exhibits and by working with other institutions to promote the library.

The library has also been working on improving its services, including by providing new services and by improving existing services. The library has been working to improve its customer service, including by providing more training for staff and by providing better training for users. The library has also been working to improve its collections, including by digitizing materials and by improving the organization of its collections.

The library has also been working on improving its facilities, including by improving the library's physical space and by improving the library's technology. The library has been working to improve the library's physical space, including by improving the library's bookshelves and by improving the library's lighting. The library has also been working to improve the library's technology, including by improving the library's computer systems and by providing better training for users.

The library has also been working on improving its policies, including by improving its policies on privacy and by improving its policies on access. The library has been working to improve its policies on privacy, including by providing better training for staff and by providing better training for users. The library has also been working to improve its policies on access, including by improving the library's policies on borrowing and by improving the library's policies on availability.

The library has also been working on improving its partnerships, including by working with other institutions and by working with other libraries. The library has been working to improve its partnerships, including by working with other institutions and by working with other libraries. The library has also been working to improve its partnerships, including by working with other institutions and by working with other libraries.

The library has also been working on improving its finances, including by improving its budget and by improving its financial planning. The library has been working to improve its budget, including by improving the library's financial planning and by improving the library's financial management. The library has also been working to improve its financial planning, including by improving the library's financial planning and by improving the library's financial management.

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